



“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”

GENERAL HOTEL INFORMATION / ULTIMATE ALL INCLUSIVE CONCEPT

Name	: CRYSTAL AURA BEACH RESORT & SPA
Class	: 5 *****
Address	: Atatürk Cad. Kemer/Antalya
Telephone	: + 90 242 814 69 00
Fax	: + 90 242 814 69 10
E-mail	: info@crystalhotels.com.tr
Http	: www.crystalhotels.com.tr
Investor	: Galeri Kristal Turizm Pazarlama Ve Ticaret Anonim Şirketi
CEO	: Umman ÇETİNBAS
Sales & Mark. Dir.	: Özcan ŞİRİN
Facility Area	: 29.000 m ²
Opening Year	: 2004
Renovation Year	: 2015
Hotel Buildings	: 2 Blocks Main Building 3 and 4 Floors + 9 Blocks Apart of 3 Floors

Named after the crystal clear waters of the Mediterranean, our hotel is constructed in the region of Antalya, directly on the beach of Kemer and is located only 55 km from the Antalya International Airport and 38 km from the city center of Antalya.

With its different architecture and the extraordinary beauty of the environment, our hotel is indeed a paradise for couples of all ages and families with children – offering a private pebble-sandy beach of 180 m length and 30 m with as well as a variety of pools and aquapark. An area of 29.000 m² the guests will find a total capacity of 501 rooms.

In order to grant our guests a pleasant stay, our **“Ultimate All Inclusive”** concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called “cezerye” and a glass of Turkish sweet fruit drink called “sherbet”. We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks for 24 hours and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped SPA health and beauty center (skin and body treatment).

They are comfortably decorated and designed for a super holiday stay. Room amenities: tile or laminant floor, electronic card locking system, split air conditioning and heating, satellite TV and music channel, mini bar, safe box (suitable to put the notebooks), direct dial telephone, wireless internet connection, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and shower, 220 volt electricity supply. Handicapped rooms are available.

NUMBER OF ROOMS: 501

NUMBER OF BEDS: 1250

Head Office: Galeri Kristal, Havaalanı yolu, Serik Cad. No:371, 07230, Antalya/Türkiye

Tel: + 90 242 340 60 50 (pbx) Fax: + 90 242 340 52 35 www.crystalhotels.com.tr E-mail: info@crystalhotels.com.tr

Standard Rooms:

397 Standard Rooms (4 handicapped Rooms)

Maximum Capacity : 3 Pax
Size of the Room : 24 m²

Is one bedroom with 1 double and 1 single bed or 1 double bed or 2 single beds or 3 single beds, 1 bathroom with WC, appropriate for a couple or 2-3 Persons.

Family Rooms: F1

22 Family Rooms

Maximum Capacity : 5 Pax
Size of the Room : 38 m²

Are 2 bedrooms with a connecting door (1 double, 1 single bed and 1 bunk bed) and 1 bathroom with WC.

Junior Terrace Rooms:

36 Junior Terrace Rooms

Maximum Capacity : 2 Pax
Size of the Room : 24 m²

Are 1 bedroom with 1 double bed, 1 large Terrace and bathroom with WC.

Rooms with Bunk Bed:

46 rooms with Bunk Bed

Maximum Capacity : 2 Adult + 2 Children
Size of the Room : 24 m²

Are 1 bedroom with 1 double bed and 1 bunk bed and 1 bathroom with WC

According to #4207 of the Turkish Law, the consumption of tobacco products is prohibited in the rooms.

MEETING: Our meeting rooms are equipped with the latest technological items, the foundation for any seminars, symposia, seminars and other organizations. The meeting room offers the largest space for 300 people.

<u>Saloon</u>	<u>Dimensions m</u>	<u>Height m</u>	<u>Square m²</u>	<u>Theater</u>	<u>Class</u>	<u>U Shaped</u>	<u>Banquet Gala</u>	<u>Cocktail</u>
A	12*26	4	312	300	150	80	150	300
B	6*6	3,5	35	30	20	15		

SWIMMING POOLS

AQUAPARK	OPEN	INDOOR / HEATED	SWEET-WATER	IN THE GARDEN	CHILDREN'S POOL	DEPTH	m ²
X	X		X	X		140 cm	750
X	X		X	X		140 cm	285
		X	X			140 cm	195
	X		X	X	X	40 cm	16

OTHER INFORMATION:

A special children's pool with aqua-park and a shaded mini club with playground is available for children between 4 and 12 years. Indoor pool is not heated between the 01st April – 31st October.

OTHER ACTIVITIES	
Chargeable	Free of Charge
<ul style="list-style-type: none"> • Hairdresser • Shopping center • SPA center • Massage / Rubbing • Doctor • Dry Cleaning • Laundry • Internet-Cafe 	<ul style="list-style-type: none"> • Turkish Bath • Sauna / Shock Shower / Stream Room • Indoor Pool / Jacuzzi • Parking • Safe • Sunbed, Sunshade, Sunbed Mattress on the beach and poolside • Beach Towel (with towel card / with deposit) • Wireless Internet Connection

FOOD & BEVERAGE	
Chargeable	Free Of Charge
<ul style="list-style-type: none"> • Room Service • Octopus A' la Carte Restaurant 	<ul style="list-style-type: none"> • La Fiesta and Roma A' la Carte restaurants (1 time per stay and reservation is required) • Mini bar (soft drinks / checked and refilled daily)

SPORTS ACTIVITIES	
Chargeable	Free Of Charge
<ul style="list-style-type: none"> • Game room • Billiards • Table football • Tennis court lighting • Tennis racket / Tennis ball • Motorized and non-motorized water sports 	<ul style="list-style-type: none"> • 1 Tennis Court • Fitness Center • Dart • Aerobic / Stretching • Beach Volleyball, Basketball • Table Tennis

ANIMATION & ENTERTAINMENT:

Animation activities throughout the day, Evening shows, live music (on certain days of the week) and disco

ENVIRONMENTAL PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING
<ul style="list-style-type: none">• Solar energy• Natural gas• Waste decomposition• Recyclable materials• Energy savers in the rooms• Sensor devices for electricity and water saving

- Tennis Courts (with reservation during the day / artificial grass-sand ground)
- Pets are not allowed in our hotel.
- In all Crystal Hotels, smoking is prohibited in indoor areas and the rooms.

“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY“

MEAL SERVICE HOURS AND THEIR UNITS

<u>HOURS</u>	<u>MEALS</u>	<u>LOCATION</u>
07.00 – 10.00	BREAKFAST – OPEN BUFFET	CARETTA RESTAURANT
10.00 – 11.00	LATE BREAKFAST	CARETTA RESTAURANT
10.00 – 22.00	CAKES AND COOKIES	PATISSERIA
12.00 – 16.00	GARDEN SNACK / WAFFLE / PIZZA	GARDEN HOUSE
12.00 – 16.00	FRUITS SERVICE	FRUITS HOUSE
11.30 – 16.00	GÖZLEME	GÖZLEME HOUSE
12.00 – 16.00	SNACK SERVICE	SNACK RESTAURANT
13.00 – 17.00	ICE CREAM SERVICE	ICE CREAM AREA
12.30 – 14.30	LUNCH – OPEN BUFFET	CARETTA RESTAURANT
16.30 – 18.00	BÖREK SERVICE	SNACK RESTAURANT
18.30 – 21.00	DINNER – OPEN BUFFET	CARETTA RESTAURANT
08.30 – 10.30	TRADITIONAL TURKISH BREAKFAST	A' LA CARTE RESTAURANT (RESERVATION REQUIRED)
19.00 – 21.00	LA FIESTA MEXICAN CUISINE	A' LA CARTE RESTAURANT (RESERVATION REQUIRED)
19.00 – 21.00	ROMA ITALIAN CUISINE	A' LA CARTE RESTAURANT (RESERVATION REQUIRED)
19.00 – 21.00	OCTOPUS FISH / SEAFOOD CUISINE	A' LA CARTE RESTAURANT (RESERVATION REQUIRED)
23.30 – 00.30	MIDNIGHT MINI BUFFET	CARETTA RESTAURANT
01.00 – 07.00	SANDWICH SERVICE	POOL BAR

** LA FIESTA OR ROMA A' LA CARTE RESTAURANTS ARE ONCE PER STAY FREE AND RESERVATION IS REQUIRED.

** A' LA CARTE RESTAURANTS ARE CLOSED ONCE A WEEK.

** OCTOPUS A' LA CARTE RESTAURANT IS CHARGEABLE AND RESERVATION IS REQUIRED.

<u>HOURS</u>	<u>LOCATION</u>	<u>BEVERAGE</u>
10.00 – 22.00	PATISSERIA	HOT DRINKS
10.00 – 24.00	BEACH BAR	LOCAL DRINKS
10.00 – 24.00	LOBBY BAR	LOCAL AND INTERNATIONAL DRINKS
12.00 – 16.00	GARDEN HOUSE	LOCAL DRINKS
23.00 – 02.00	DISCO BAR	LOCAL AND INTERNATIONAL DRINKS
24 HOURS	POOL BAR	LOCAL AND INTER. DRINKS; AFTER 24.00 a.m., JUST LOCAL DRINKS
MINI BAR	SOFT DRINKS	CHECKED ON DAILY BASIS

<u>HOURS</u>	<u>AKTIVITIES</u>
08.00 – 19.30	TURKISH BATH
08.00 – 19.30	SAUNA
08.00 – 19.30	JACCUZI
08.00 – 19.30	INDOOR POOL
08.00 – 19.30	FITNESS CENTER

SERVICES NOT INCLUDED IN THE ULTIMATE ALL-INCLUSIVE

Service:	Telephone, fax, billiards, video games, game room, internet cafe
Sports:	Tennis balls, tennis rackets, tennis court lighting, motorized and non-motorized water sports
Wellness:	SPA and beauty center, massage, rubbing
Beverage:	International champagnes, wine and liquor of high quality, cognac and whiskies Fresh fruit juices Room service Import alcoholic beverages between 24.00 and 10.00 Alcoholic drinks will not be served to children less than 18 years. Children less than 7 years are admitted to the A' la carte restaurants on the days determined by the hotel management. Alcoholic drinks shall not be served in bottles. Import drinks shall not be served in the restaurants. No alcoholic drinks shall be served at breakfast.

The hotel management shall be entitled to make alterations subject to timely notification concerning the room service, the above listed services and their hours.