

"WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY"

GENERAL INFORMATION ABOUT THE HOTEL / ULTIMATE ALL INCLUSIVE CONCEPT

Name : CRYSTAL TAT BEACH GOLF RESORT & SPA

Class : **5** *****

Address : Belek-Üçkum Tepesi/Antalya

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Investor : Galeri Kristal Turizm Pazarlama Ve Ticaret Anonim Sirketi

CEO : Umman ÇETİNBAS

Sales&Mark. Director: Özcan ŞİRİN Facility Area : 101.000 m²

Opening Date : 1993 Last Renovation : 2012

Hotel Buildings : 3 Hotel Buildings of 5 Floors

Named after the **crystal** clear waters of the Mediterranean, our hotel is constructed directly on the beach of Belek-Üçkum tepesi and is located only at 35 km from the Antalya International Airport, and at 45 km from the city center of Antalya.

With its different architecture and the extraordinary beauty of the environment, our hotel is indeed a paradise for families with children – offering a private fine pebble and sandy beach of 300 m length and as well as a variety of pools and aquapark. An area of 101.000 m², the guests will find three buildings of five floors each, with a total capacity of 503 rooms.

In order to grant our guests a pleasant stay, our "Ultimate All Inclusive" concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called "cezerye" and a glass of Turkish sweet fruit drink called "sherbet". We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks during the day and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped SPA health and beauty center (skin and body treatment).

120 rooms have sea view and all rooms have a balcony or terrace. They are comfortably decorated and designed for a superb holiday stay. Room amenities: parquet floor, electronic card locking system, central air conditioning and heating, satellite TV and music channel, mini bar, safe box, direct dial telephone, Wireless- Internet, sprinkler system and fire detector. Bath amenities: telephone, hairdryer and shower / WC, 220 volt electricity supply. 6 handicapped rooms are available.



NUMBER OF ROOMS: 503

NUMBER OF BEDS: 1214

Standard Rooms:

Standard Room :2+1- Pax	23m2(401 rooms)	
 Free in-room safes TV plus in-house movies Private Balconies Hairdryers Shower & Bath Air Conditioning Special Access Room available Personal safe 	 Wireless broadband Internet access Soft drinks in mini bar Satellite and cable TV Multi-channel radio Centralized heating / air-conditioning 	 Wake Up Service Mini Bar 24 hrs Room Service Express Laundry

Family Rooms:

Family Room	: 2+2 Pax-31m2 (42 re	ooms)			
Family Room with Bunk	Family Room with Bunk Beds: 4+2 Pax-31m2 (2 rooms)				
 Free in-room safes Lcd-TV Private Balconies Hairdryers Shower Air Conditioning Special Access Room available Personal safe 	 Wireless broadband Internet access Soft drinks in mini bar Satellite and cable TV Multi-channel radio Centralized heating / air-conditioning 	 Wake Up Service Mini Bar 24 hrs Room Service Express Laundry 			

Standard Rooms with Bunk Beds:

Standard Rooms with Bunk Beds.					
Standard Room with Bunk Beds:3+2- Pax 28m2(42 rooms)					
Standard Room with Bun	Standard Room with Bunk Beds:2+2- Pax 23m2(16 rooms)				
 Free in-room safes TV plus in-house movies Private Balconies Hairdryers Shower & Bath Air Conditioning Special Access Room available 	 Wireless broadband Internet access Soft drinks in mini bar Satellite and cable TV Multi-channel radio Centralized heating / air-conditioning 	 Wake Up Service Mini Bar 24 hrs Room Service Express Laundry 			
 Personal safe 					



MEETING: 1 meeting room that can be split into three parts with the latest technological items.

SETUPS	SALOON PERGE	SALOON ASPENDOS	SALOON SIDE	TOTAL PAX
THEATRE SETUP	24	180	36	240
CLASS SETUP	18	90	27	135
U SHAPED SETUP	14	26	16	56
Q 185 BANQUET SETUP	0	128	0	128
COCKTAIL SETUP	0	150	30	180

SWIMMING POOLS:

COBRA	POOLS	OUTDOOR	INDOOR HEATHED	SWEET WATER	GARDEM	CHILDREN POOL
X	X	X		X	X	
		X		X	X	X
			X	X		

OTHER INFORMATIONS:

A special children's pool with aqua-park and a shaded mini club with playground is available for children between 4 and 12 years. For children between 13 and 16 years, there is a junior club (01.06-01.09). Between 01.04 and 31.10 indoor pool is not heated.

OTHER ACTIVITIES		
Chargeable	Free Of Charge	
Hairdresser	Turkish bath	
Shopping center	Sauna	
SPA center	Steam room	
Massage / Peeling	Jacuzzi / Indoor pool	
Doctor	Parking	
Dry cleaning	Safe	
Laundry	Chaise longue, shade, chaise longue mattress	
Internet corner	at the pool and the beach	
Car rental	Beach towel (with towel card / against deposit)	
Babysitting	Wireless internet connection – in the rooms,	
Private lodges at the beach	lobby and public areas.	



FOOD & BEVERAGE		
Free Of Charge		
Chargeable		
Room service;	A' la carte restaurants (Türkish or Fish ;one of	
A' la carte restaurants (İtalian,Mexican)	them 1x per stay),	
	Mini bar (soft drinks,beer/ checked and refilled	
	daily)	

SPORTS ACTIVITIES		
Chargeable	Free Of Charge	
Game room	5 Tennis courts (soft ground)	
Video games	Beach volleyball	
Billiards	Table tennis	
Tennis racket / Tennis ball	Fitness center	
Motorized and non-motorized water sports	Waterball /Aquarobic	
Golf (with reservation)	Aerobic / Stretching	
	Darts / Boccia	
	Basketball	
	Shuttle service to "Titanic Golf"	

TITANIC GOLF:

Golf course with 27 holes, located at only 800 m from the hotel, built beside the beach between a river and the Mediterranean Sea with amazing views over the Taurus Mountains.

PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING

- Solar energy
- Natural gas
- Waste decomposition
- Recyclable materials
- Energy savers in the rooms
- Sensor devices for electricity and water saving
- > Tennis Courts (with reservation)
- There are booking and transfer facilities to the Golf Courses offered.
- > Pets are not allowed in our hotel.
- > In all Crystal Hotels, smoking is not allowed in indoor areas.



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MEAL SERVICE HOURS AND THEIR UNITS

HOURS	MEALS	
07.00 - 10.00	BREAKFAST – OPEN BUFFET	- MAIN RESTAURANT
10.00 - 11.00	LATE BREAKFAST – CONTINENTAL	- MAIN RESTAURANT
11.30 - 17.00	GÖZLEME	- GÖZLEME HOUSE
12.00 - 16.00	SNACK-SERVICE	- SNACK RESTAURANT
12.30 - 14.30	LUNCH – OPEN BUFFET	- MAIN RESTAURANT
12.00 - 13.00	LUNCH – CHILDREN BUFFET	- MAIN RESTAURANT
14.00 - 18.00	ICE CREAM SERVICE	- PATTESERIE
14.00 - 18.00	CAKES AND TEA TIME	- PATTESERIE
19.00 - 21.30	DINNER – OPEN BUFFET	- MAIN RESTAURANT
18.30 - 19.30	DINNER – CHILDREN BUFFET	- MAIN RESTAURANT
19.00 - 21.30	TURKISH CUISINE	 A LA CARTE RESTAURANT (inclusive)
19.00 - 21.30	FISH CUISINE	 A LA CARTE RESTAURANT (inclusive)
19.00 - 21.30	ITALIAN CUISINE	- A LA CARTE RESTAURANT (Chargeable)
19.00 - 21.30	MEXICAN CUISINE	- A LA CARTE RESTAURANT (Chargeable)
23.00 - 00.30	LATE NIGHT SNACK	- MAIN RESTAURANT
00.30 - 07.00	SANDWICHES.COOKIES	- LOBBY BAR

^{*}Türkish or Fish A la Carte restaurant can be prebooked only once during stay.

<u>HOURS</u>	DRINKS	
10.00 - 00.00	LOBBY LOUNGE BAR	(LOCAL AND INTERNATIONAL DRINKS)
14.00 -18.00	PATTESERIE BAR	(WARM DRINKS)
10.00 - 00.00	TERACE BAR	(LOCAL DRINKS)
10.00 - 00.00	POOL BAR	(LOCAL DRINKS)
16.00 - 00.00	GOLF BAR	(LOCAL AND INTERNATIONAL DRINKS)
23.00 - 02.00	DISCO BAR	(LOCAL DRINKS)
<u>HOURS</u>	<u>ACTIVITIES</u>	
08.30 - 19.00	STEAM BATH	
08.30 - 19.00	TURKISH BATH	
08.30 - 19.00	SAUNA	
08.30 - 19.00	JACUZZI	
08.30 - 19.00	INDOOR SWIMMING POOL	
08.30 - 19.00	FITNESS CENTER	
08.30 - 19.00	MOTORIZED AND NON MOTORIZED WATE	ER SPORTS
08.30 - 19.00	POOLS (AKTIVITE, RELAX, CHILDREN)	
10.00 - 12.00/14.00 - 16.00	WATER SLIDES	

SERVICES NOT INCLUDED IN THE ULTIMATE ALL-INCLUSIVE

Service: Telephone, fax, billiards, video games, game room, internet café

Sports: Tennis balls, tennis rackets, tennis court lightening, motorized and non-motorized water

sports

Wellness: SPA and beauty center, massage, rubbing

Beverage: Alcoholic drinks will not be served to children less than 18 years.

Children less than 7 years are not allowed in the A' la carte restaurants. International champagnes, wine and liquor of high quality, cognac, whiskies.

Alcoholic drinks shall not be served in bottles.

Import drinks shall not be served in the restaurants. Import alcoholic beverages between 01.00 and 10.00 No alcoholic drinks shall be served at breakfast.

Room service

The hotel management shall be entitled to make alterations subject to timely notification concerning the room service, the above listed services and their hours.

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