

ROYAL DRAGON HOTEL Side / ANTALYA

'Ultra All Inclusive'

Factsheet 2017 - Summer

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PRESENTATION

Royal Dragon Hotel, which is a member of the Stone Group Hotels, is located on an area of $50.000 \, m^2$ and opened in April 2008. It is at a distance of 5 km to Side city centrum, 10 km to Manavgat city centrum, $48 \, km$ to Antalya International Airport.

Royal Dragon Hotel is a distinguished and unique holiday center with its peaceful atmosphere, magnificent gardens, private golden beach touching blue water of Mediterranean Sea, pool area of, 4.500 m² children pools and scenic beauties surrounded by Date trees which make it's guests to live comfort and rest as they are at their homes.

It gives the sense of a different holiday to our guests because of it's fascinating architectural design, walkways reaching until beach and pools identified with these in a landscape which is designed specially and units of food and beverage.

The Mini Club, which is consisted of playground swimming pools with slides and funfair, provides a comfortable holiday for the families with children.

In relaxing and comfort atmosphere of the SPA and Wellness center, you can refresh your body and mind by special therapies and be purified from all stress and negative energy of your body.

Design concepts are composed, besides functionality, for a feeling of comfort and serenity, visual and spiritual peace. It gives to guests a feeling of healthiness, vitality, peace and tranquility.



LOCATION

Name of the Hotel Royal Dragon Hotel

Opening year 2008

Category 5 Stars Hotel

Capacity 564 Rooms

Address Evrenseki Mevkii-Side

Antalya / Türkiye

Distance to Airport 48 km

Distance to Manavgat centrum 10 km

Distance to Side centrum 5 km

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E-mail <u>info@royaldragonhotel.com.tr</u>

Sales Office <u>sales@stonegrouphotels.com</u>

Reservation <u>rezervasyon@stonegrouphotels.com</u>

Season 12 Month

Location Evrenseki Coastline -Side on 50.000 m² area with

specially designed landscape

Board Ultra All Inclusive

C/Out & C/in C / Out 12:00 and C / In 14:00

Late C/Out Depends on possibility and extra cost

Credit Cards Visa, Mastercard

Number of lifts 9 lifts for guests

Number of floor 6 floor

Pets Pets are not allowed

ROOMS

TOTAL 564 rooms:

- 403 Superior Standard Rooms
- 5 Handicapped Rooms
- 35 Family Rooms with connection door
- 104 Duplex Family Rooms
- 14 Junior Suites
- 3 King Suites

All rooms are with balcony, carpeted floor, electronic door key card, couch and armchair, minibar, kettle, tea/coffee making facilities set up, national and international broadcasting satellite TV, direct dial phone, special bath turnout, hair dryer, WC, bathroom with bath or shower, telephone in bathroom, slippers, centralized airconditioning (weather conditions dependent, hourly) and electronic safe. Daily room cleaning and towel changing and bed sheet changing in each 3 days are provided. Baby bed is available for the room on request. Bathrobes are on request (extra cost). All rooms are non-smoking.

Superior Standard Room is 40 m² in size, designed with modern decoration. With sea view, side sea view

and land view. Min. capacity is 2 pax and max. capacity is 3+1 pax.

is 40 m² in size Handicapped rooms are available for max.3 pax Min. capacity is Handicapped Room

1 pax to stay and have land view.

Family Room with

is 60 m² in size, consists of two bed rooms. Parents' bedroom is with a double bed and other bedroom with twin bed and with a connection door between. Only Connection Door(ROH)

one bathroom with bath and WC. With side sea view or land view. Min. capacity

is 2+2 pax and max. capacity is 4 pax.

Duplex Family Room (ROH) is 60 m² in size and two floored. Parents' bedroom is with a double bed and other

bedroom with twin bed and no connection door between. Parents' bedroom is on the upper floor and equipped with shower-bath and WC. Lower floor consists of twin bed, a shower and WC. With its ergonomic and special decoration gives your children sense of their home resting comfort. With side sea view or land view.

Min. capacity is 2+2 pax and max. capacity is 4 pax.

Junior Suite is 70 m² in size, consists of a bedroom and a living room. In both rooms exist

shower and WC, and a whirlpool in bed room. Min. capacity is 2 pax and max.

capacity is 2+1 pax. All junior suite rooms have sea view.

is 100 m² in size, consists of two bedrooms and a living room. Rooms are King Suit

> equipped with special materials as a double bed and a bathroom with whirlpool and shower in parents bedroom, and twin bed and a bathroom with bath in the

other bedroom. Min. capacity is 2+2 pax. And max. capacity is 4 pax.

Honeymoon Concept We serve the honeymoon couples with special room decoration,

bathrobe, slippers and breakfast service to room on first day, fruite and desert

plate, nuts and champagne offering to room on arrival.

Birthday Concept We serve the birthday cake and bottle Wine to the guests who will

celebrate their birthday occasion on that day.

Marriage Anniversary Concept The Guests who will celebrate their Marriage Anniversary

> occasion are served a bottle of wine, heart-shaped cake and their rooms are decorated on that day

FOOD INFORMATION

FOOD OUTLETS

Dragon Main Restaurant serves as open buffet for breakfast, lunch and dinner. Our main

restaurant offers national and international savors. It consists of indoor area including a separate place for children and open

air terrace.

Vento Snack Restaurant invites you to lunch during the day time with its snack a la carte

lunch, salad and fruit bar and rich varieties of snack.

Notte Bistro is at service between the hours 10:00-11:00 for the guests who

missed the regular breakfast. Open buffet and snack style menu choices are available. Also serves food and beverage

throughout the night between 24:00-07:00.

Patisserie Monet is at service between 16:00-24:00 for our guests. Special

made dessert recipes, savory pastry, cakes, pies, sandwiches

and special flavored teas and coffees are available.

TurkishTent is at our guests' service which offers rich and tasty snacks

between 11:00-16:00 (weather conditions dependent)

<u>A LA CARTE RESTAURANTS</u>

'Dulciena' Italian Restaurant Distinguished varieties of Italian cuisine, magnificent sea and

garden views offer our guests an unforgettable romantic

evening.

'Zen' Far Eastern Restaurant offers the elegant varieties of Far Eastern cuisine. You should

try the traditional cuisine of the Far East.

'Firuze' Turkish Restaurant Remarkable culture of dining and the most beautiful examples of

Turkish and Ottoman cuisine in our restaurant will fascinate

you with its authentic atmosphere.

'Dorado' Fish Restaurant Fresh Mediterranean fishes and seafood of our seas, with our

rich range of drinks colour to your chats with a different venue.

^{*} A'la carte restaurants are extra charge (per person service fee)

^{*} According to the dress code being applied in our hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.

^{*} A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

BEVERAGE INFORMATION

Piano Lobby Bar You can sip our var

You can sip our varieties of local and international drinks and cocktails at the Piano Bar with its spacious sitting areas and hours of service between 10:00-24:00, and will spend pleasant moments enjoying your chats with our hot drink offerings. Piano Bar is at your service with live music on some days of the week.

Fantasia Lobby Bar

You can sip our varieties of local and international drinks and cocktails at the Fantasia Bar with its spacious sitting areas and hours of service between 17:00-24:00, and will spend pleasant moments enjoying your chats with our hot drink offerings.

Pool Bar

You will spend pleasant time enjoying the drinks within Ultra All Inclusive concept between the hours 10:00-24:00.

Beach Bar

Feeling the warm sea breeze of the Mediterranean, you can dream away into the blue while sipping your drinks on the beach. At your service between the hours 10:00-18:00.

Aqua Bar

While having fun in Aqua park, you can enjoy our soft and hot drinks. At your service between the hours 10:00-17:00.

Vento Snack Bar

Vento Snack Bar welcomes you with a rich menu of drinks. At service between the hours 10:00-18:00. You can spend pleasant moments with special snack options and tasty dishes between 12:30-15:00.

Amphi Snack Bar

You can enjoy all kinds of drinks while watching our animation shows. At your service between the hours 10:00-21:30. Various types of snacks are offered in a day. Snack section is at your service between the hours 12:30-15:00.

Mezzanotte Disco Bar

At your service between the hours 23:30- 02:30 with latest music and the rich bar menu at warm Mediterranean nights.

Bowling Bar

You can spend pleasant moments in Game room with beverages Ultra All Inclusive between 16:00-24:00

Notte Bar

It is at your service with ultra all inclusive beverages between 19:00-07:00 all night long. In addition to this, it is also open between 10:00-11:00 during the late breakfast time.

SWIMMING POOLS

Since our guests are seeking different alternatives in sun and sea tourism, our pools are specially designed to offer these alternatives.

<u>OUTDOOR SWIMMING</u> <u>POOL</u>

The largest pools of the region are waiting for those who want to enjoy the pool. Enjoy the warm summer months in our outdoor pool which is controlled and maintained in extreme hygienic terms. You can reach the peak of fun trying different water slide choices.

❖ Big Pool 2500 m² in size, 140 cm in depth

❖ Aqua Big Pool 600 m²in size, 140 cm in depth

❖ Water Slide Pools (3total) 250 m²in size, 110 cm in depth

CHILDREN POOL

Watch your children enjoying the water in safety in the children pools located next to the mini club and slides.

❖ Children Water Slide Pool 250 m² in size, 80 cm in depth

❖ Children Aquapark Fun Pool 200 m² in size, 40 cm in depth

❖ Outdoor Children Pool 200 m² in size, 40 cm in depth

INDOOR SWIMMING POOL

Our indoor pool, which is heated for the guests that want to enjoy the pool during the winter, is 140 cm in depth and 460 m^2 in size.

The children indoor pool is 35 cm in depth and 10 m^2 in size.

There is also a jacuzzi, which is 100 cm in depth and 10 m^2 in size, located in our indoor pool area.

Our Indoor Pool is available for use between the dates of 01.11-31.03

<u>ENTERTAINMENT</u> <u>PROGRAM</u>

Our goal is to make you to have an unforgettable holiday and spend your hours magnificently with evening shows with scene of wonderful sea and pool which are organized by our professional and multinational animation team. Our amphitheatre, with a capacity of 1000 people, is embellished with evening shows for the guests who comes from different countries of the World

Daytime Animation

- **❖** Morning GYM
- **❖** BBP GYM
- Dancing Courses
- Mind Games
- Step Aerobic
- Stretching
- * Table Tennis
- ♣ Boccia
- ❖ Beach Volleyball
- **❖** *Water GYM (in pool)*
- Water Polo
- Pool Games
- Dart
- * Air Gun

Evening Entertainment Program

- Professional dance shows
- Musical shows
- * Turkish night
- Professional evening shows
- Interactive games

Activities After Show

- Live music (selected days in a week)
- Hit Parade
- Disco concept days (Pirate party, White party...)

STONE SPORTS COMPLEX

The Sports Complex where can be found backside of Stone AVM is ideal for both keeping fit and staying vigorous. The Complex consists of 5 tennis courts (ground: quartz sand with artificial turf), basketball, volleyball, outdoor fitness, chess, badminton and football pitch.

MINI CLUB

Mini Club

is for children aged 04 - 12. It serves for the children which usually still need their parents for their demands. Working hours are between 10:00 and 12:00 in the morning and 14:30 and 17:00 in the afternoon.

Daytime Activities

- * Face painting
- * Table games
- Hobby activities
- ❖ *T-shirt painting* (*chargeable*)
- **❖** Boccia
- **❖** Bowling
- * Mini Football
- Mini Basketball
- **❖** Water GYM
- Pool games
- * Water polo

Evening Activities

❖ Mini Disco

Concept Days

- Indiana day
- **❖** *Pirate day*
- Pizza day
- **&** *Cake day*
- **❖** *Water games day*
- **❖** *Sandcastle day*
- * Athleticism day

SPA & WELLNESS

Spa & Wellness Center serves to renew and relax you both physically and mentally. Of traditional Turkish bath to Thai massage, skin care to therapy programs many services await you. Masseurs from Bali islands of Indonesia treat much deeper passing through the surface of muscle tissue by effective pressures, gentle strokes and necessary stretching movements on the energy points on the body. This massage enables balancing of all energy centers in the body and the integration of all inner systems with each other. By our natural oils used during the massage, muscle tension is resolved, energy level increases, balances and an extraordinary relaxation of mind is provided.

Spa & Wellness services;

Free Services

- ❖ Turkish Bath (not allowed using for children under 16 years old)
- Sauna (not allowed using for children under 16 years old)
- ❖ Jacuzzi (near the indoor pool)
- * Relaxation Rooms

Extra Chargeable Services

- * Capsule Care
- Massage
- ❖ Skin care
- **❖** Body care
- ❖ Doctor(09:00-10:00/16:00-17:00) & Nurse (between 09:00-17:00).(Can be attained 24 hours in emergency cases)

MEETING ROOMS

Technical Equipment

- **❖** Projector
- Projector screen
- Projector audio system
- **❖** Wired microphone
- Wireless microphone
- Lectern microphone
- Overhead projector
- Head set
- Flipchart
- Board pen
- File and pen

The Sales Office will provide you detailed information about paid and free services.

Hall sizes and capacity details

	Width	Length	M ²	Height	Banquet Layout	Class Layout	Theatre Layout	U Layout	I Layout
Arcobelono	23.50 m.	36 m.	840 m2	4,20 m	600	300	640	300	72
Asto	25 m.	16 m.	300 m2	2,80 m	*	110	180	60	60
Stella	6.20 m.	16 m.	100 m2	2.80 m	*	30	66	*	30
Terra	9 m.	16 m.	138 m2	2.80 m	*	40	45	60	60

<u>ULTRA ALL INCLUSIVE CONCEPT (FREE OF CHARGE)</u>

Food&Bevareges

- Open Buffet; breakfast, late breakfast, lunch, dinner
- Midnight Buffet, Diet Buffet, Children Buffet
- ❖ Themed Buffet in some days of the week
- ❖ Snack restaurant in certain hours of the day
- Local and Import drinks (Between the hours of opening and closing times of the bars)
- ❖ Local and some import drinks with or without alcohol at lunch and dinner
- * Patisserie serves at certain times of the day.
- ❖ *Ice cream is served as open during the dinner.*
- ❖ Turkish tent offers rich and very tasty snacks .(Pancake varieties, varieties of water pastry, rich salad buffet, Turkish pide varieties, brewed Turkish Tea, coffee varieties, ayran)
- On the food units by the Amphitheater, pizza, waffles, döner kebab, coffee & cake, fruit, ice cream, baked potatoes are offered at certain times of the day.

Room

- **❖** Safe electronic
- Minibar is refilled with soft drinks and beer every day
- Daily Room Cleaning
- Daily towel change
- Linen change every 3 days
- * *Kettle (Tea and Coffee Set up)*
- Satellite TV broadcasting
- Slippers

Sports and activities

- Stone Sports Complex (daytime use)
- Table tennis
- Beach volleyball (depending on weather conditions)
- Fitness center(Under 16 years old children are not allowed)
- Sauna Under (16 years old children are not allowed)
- Turkish bath (Under 16 years old children are not allowed)
- Dart
- Aerobics
- Aquapark and Funfair
- Water gymnastics

Entertainment

- **❖** *Daily animation activities*
- ❖ *Night animation shows*
- Live music (specific days of the week)

Children activities

- ❖ Mini Club (for the children between the age 4-12)
- Mini Disco
- Children playground
- ❖ Aqua park and Funfair

Others

- Free or charge Wi-Fi connection in the lobby, room and hotel general area (with own device).
- **Sun umbrellas and sunchairs**
- Beach and pool towels (first towel change is free, second change is chargeable in the same day).

ULTRA ALL INCLUSIVE CONCEPT (WITH FEE)

Food&Beverage

- ❖ All fresh squeezed fruit and vegetable juices
- * Room service
- Import champagnes
- ❖ All local and import bottle drinks
- ❖ Luxurious drinks (12 years and older whiskies, Cognac VSOP/XO)
- ❖ Special production local & import wines
- **♦** *A la carte restaurants*

Sports and activities

- Tennis court lighting (Reservation needed)
- * Tennis courses
- Tennis rackets and balls
- ❖ Astroturf lightning
- **❖** *All kind of water sports*

Others services and activities

- Babysitting (Reservation needed)
- Hair dresser
- Shopping Center (Boutique, Souvenir Shop, Silver Store, Market, Jewelry Store, Leather and Bag Stores)
- Massage & Peeling
- Beauty Center and care units
- Doctor and nurse services
- Dry cleaning and Laundry services
- Car rental
- Photoshop
- ❖ Bowling, Billiards and Computer games
- Internet Cafe
- * Telephone, Fax
- Birthday cakes and flower orders apart from the birthday concept
- Bathrobe
- Pillow Menu
- Speed Wi-Fi connection in the lobby, room and hotel general area (with own device).

<u>ULTRA ALL INCLUSIVE CONCEPT</u>

Food

*	Breakfast	07:00 - 10:00	Dragon Main Restaurant	-2 floor
*	Late Breakfast	10:00 - 11:00	Notte Bistro	-1 floor
*	Lunch	<i>13:00 – 14:30</i>	Dragon Main Restaurant	-2 floor
*	Children Buffet	18:30 – 19:00	Drago n Main Restaurant	-2 floor
**	Dinner	<i>19:00 – 21:30</i>	Dragon Main Restaurant	-2 floor
*	Night snacks	24:00 - 07:00	Notte Bistro	-1 floor
*	Patisserie	16:00-24:00	Monet Patisserie	-1 floor

Snack Corners

*	Vento Snack Rest.	12:30 – 15:00	Snack	On the beach
**	Turkish Tent	11:00 - 16:00	Snack	Pool area
**	Aqua Snack	12:30 - 15:00	Snack	Aqua park
*	Döner Sandwich	12:00-14:00	Snack	Pool area
*	Pizza	12:00-14:00	Snack	Pool area- Turkish Tent
**	Baked Potatoes	<i>14:00 – 16:00</i>	Snack	Pool area
*	Coffee &Cake	<i>16:00 – 17:00</i>	Snack	Pool area
*	Ice Cream	<i>14:00 – 16:00</i>	Snack	Pool area
*	Fruit	<i>12:00 – 14:00</i>	Fruit	Pool area
*	Waffle	<i>16:00 – 17:00</i>	Snack	Pool area

A la Carte Restaurants (Required extra charge for service)

*	FiruzeRestaurant	<i>19:00 – 21:30</i>	Turkish Restaurant
*	Dulciena Restaurant	<i>19:00 – 21:30</i>	Italian Restaurant
*	Dorado Restaurant*	<i>19:00 – 21:30</i>	Fish Restaurant
*	Zen Restaurant	<i>19:00 – 21:30</i>	Far East Restaurant

Beverages

*	Amphi Bar*	10:00-21:30	Amphitheatre
*	Aqua Bar*	<i>10:00 – 17:00</i>	Aquapark
**	Beach Bar*	10:00 - 18:00	On the beach
**	Vento Snack Bar*	10:00-24:00	On the beach (beverages)
**	Fantasia Lobby Bar	17:00 - 24:00	Lobby floor
**	Piano Lobby Bar	10:00-24:00	Lobby floor
**	Pool Bar*	10:00-24:00	Pool area
**	Patisserie	16:00 - 24:00	-1 floor
**	Bowling Bar	16:00 - 24:00	-2 floor
*	Mezzanotte Disco	23:30 - 02:30	-2 floor

^{*} Serves depending on weather conditions.

<u>2017 SUMMER</u> <u>FUNFAIR&AQUAPARK</u>

AQUAPARK (Opening-closing hours) 10.00 - 12.00 / 14.00 - 16.00)

Opening and closing hours can be changed in the season. The aqua park can be closed due to weather conditions.

For adults (Children less than 10 years old can use with a written permission of parents)

Total: 8 slides

*	1. Water Slide	Lenght: 32,28 mt.	Height: 9,00 mt.
*	2. Water Slide	Lenght : 54,68 mt.	Height: 9,00 mt.
*	3. Water Slide	Lenght: 67,23 mt.	Height: 9,00 mt.
*	4. Water Slide	Lenght: 68,16 mt.	Height: 7,50 mt.
*	5. Water Slide	Lenght: 31,04 mt.	Height: 12,50 mt.
*	6. Water Slide	Lenght: 103,55 mt.	Height: 11,00 mt.
*	7. Water Slide ''Space Holl''	Lenght: 81 mt.	Height: 12,60 mt.
*	8. Water Slide ''Wave slide''	Lenght: 36 mt.	Height: 10 mt.

For children (Children less than 15 years old can use)

Total: 3 slides

*	1. Water Slide	Lenght: 23,49 mt.	Height : 7,50 mt.
*	2. Water Slide	Lenght: 10,56 mt.	Height: 7,50 mt.
*	3. Water Slide	Lenght: 10,66 mt.	Height: 12,5 mt.

FUNFAIR (19.00 - 21.30)

Opening and closing hours can be changed in the season. The funfair can be closed due to weather conditions.

For adults (Children less than 7 years old can use with a written permission of parents)

*	Ferris Wheel	Max. Capacity:	48 pax
*	Gondola	Max. Capacity:	24 pax
*	Dodgems	Max. Capacity:	16 pax
*	Discovery	Max. Capacity:	8 pax

For children

*	Swing	Max. Capacity:	19 pax
*	Caterpillar	Max. Capacity:	6 pax
*	Trampoline**	Max. Capacity:	4 pax

^{**} Can be used by children older than 3 years old and not heavier than 40 kg.

^{*} Aquapark and Lunapark are open dependent on weather conditions.

^{*} Aquapark and Lunapark are available in common use for Royal Dragon Hotel and Royal Taj Mahal guests

PRINCIPLES OF CONCEPT

- 1. All beverages will be served by glass, there is no bottle beverage service.
- 2. All beverages will be served to the table by the service person (except breakfast).
- 3. Service person has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests well being.
- 4. Luxury import drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some import drinks are not inclusive.
- *5. There are kettle, coffee/ tea facilities in all rooms.*
- 6. There are soft drinks and beer in the Mini bar and daily refreshed.
- 7. A la carte restaurants are available only with reservation two days in advance and with service charge.
- 8. Room service is extra charge.
- 9. Fresh fruit and vegetable squeezed juices are extra charge.
- 10. There is no alcoholic beverages service under the age of 18.
- 11. Pets are not allowed.
- 12. According to the dress code being applied in our hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.
- 13. Animation activities (place and times), Food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.
- 14. Complimentary and extra services may be altered during the season dependent on the supply of some import and local goods.
- 15. Travel agency need a confirmation from hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information ptinted without approval.
- 16. It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage of room materials will be charged from the guests.
- 17. All import drinks served are permitted by Customs Directorate.
- 18. According to the Turkish Law of "Prevention of the damages of tobacco products no.4207", it is not permitted to smoke in the indoor areas of the hotel establishment (rooms, lobby, restaurants, etc.).
- 19. There are wristbands provided by reception for guest safety and also in order to use the hotel facilites.

<u>A WARDS</u>

2015

Thomas Cook Sunny Heart Nominee

Green Star- Certificate of Environmentally friendly Accomodation Establishment

Clean Pool Certificate

Thomas Cook Proven Quality Award

RTK Reisebüro Award

Holidaycheck

Booking.com Award of Ecxellence

Tripadvisor certificate of Excellence

Blue Flag - The İnternational Award for beaches

ISO 22000:2005 Food Safety Management Systems

2014

Holidaycheck

Blue Flag - The İnternational Award for beaches

Tripadvisor certificate of Excellence

Ben Swiss Club

RTK Reisebüro Award

Schauinsland Top Hotel Partner

Fischer Award

Booking.com Award of Ecxellence

Green Star- Certificate of Environmentally friendly Accomodation Establishment

2013

Blue Flag - The İnternational Award for beaches

Zoover Hotel Reviews

Holidaycheck

RTK Reisebüro Award

Corendon Hotel of the Year Award

2012

Holidaycheck

Thomas Cook Awards

Tripadvisor Travellers Choice

Blue Flag - The International Award for beaches

Zoover Hotel Reviews

RTK Reisebüro Award

2011

Thomas Cook Awards

ITS Red Star Awards

Blue Flag - The İnternational Award for beaches

2010

Holidaycheck

Thomas Cook Awards

ITS Red Star Awards

Blue Flag - The International Award for beaches

2009

Thomas Cook Awards

ITS Red Star Awards
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Blue Flag - The İnternational Award for beaches