

#### "WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY"

#### GENERAL INFORMATION ABOUT THE HOTEL / ALL INCLUSIVE CONCEPTS

Name : CRYSTAL GREEN BAY RESORT & SPA

Class : **5** \*\*\*\*\*

Address : Meşelik Köyü, Güvercinlik/Bodrum/Muğla

 Telephone
 : + 90 252 374 50 10

 Telefax
 : + 90 252 374 50 04

 E-mail
 : info@crystalhotels.com.tr

 Http
 : www.crystalhotels.com.tr

Investor : Galeri Kristal Turizm Pazarlama Ve Ticaret Anonim Şirketi

CEO : Umman ÇETİNBAS

Sales & Marketing Director : Özcan ŞİRİN

Facility Area : 50.000 m²; whereby 9.745 m² Building and 47.000 m² Hotel

Garden Area

Opening Year : 1992 Last Renovation : 2011

Hotel Buildings : Main Building of 3 Floors and Annex Buildings of 3 Floors

Our hotel is constructed directly on the beach of Güvercinlik-Kuyucak Bay and is located only at 12 km from the Bodrum International Airport, and at 23 km from the city center of Bodrum.

With its different architecture and the extraordinary beauty of the environment, offering a private fine sandy beach of 250 m length as well as a variety of pools and aquapark with 2 slides covering  $973 \text{ m}^2$ . The Hotel area of  $50.000 \text{ m}^2$ , total capacity of 291 rooms.

In order to grant our guests a pleasant stay, our **"All Inclusive"** concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called "cezerye" and a glass of Turkish sweet fruit drink called "sherbet". We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks until 24:00 and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped SPA health and beauty center (skin and body treatment).

129 rooms have direct sea view, 162 rooms have garden and forest view, all rooms with balcony. They are comfortably decorated and designed for a superb holiday stay. Room amenities: laminate floor, key-card system, safe box, LCD-TV with satellite broadcasting and music channel, split air conditioning, fire detector, mini bar and direct dial telephone. Bath amenities: shower, telephone, hairdryer and 220 volt electricity supply. Non smoking and handicapped rooms are available.



NUMBER OF ROOMS: 291 NUMBER OF BEDS: 624

### MAIN BUILDING - 243 Rooms

99 rooms have direct sea view, 144 rooms have garden and forest view

#### **Standard Rooms:**

237 Standard Rooms (12 Standard Rooms are with connection door, 127 Standard Rooms are with Twin Bed, 96 Standard Rooms are with French, 2 special handicapped rooms and Nonsmoking rooms are available).

Maximum Capacity : 2+1 pax(Removable bed)

Size of the Room :  $20 \text{ m}^2 (2 \text{ pax}) - 22 \text{ m}^2 (2+1 \text{ pax})$ 

Room amenities: laminate floor, key-card system, safe box, LCD-TV with satellite broadcasting and music channel, split air conditioning, fire detector mini bar, and direct dial telephone. Bath amenities: shower, telephone, hairdryer and 220 volt electricity supply. Non smoking and handicapped rooms are available.

### Family Rooms:

6 Rooms

Maximum Capacity : 4 pax Size of the Room :  $34 \text{ m}^2$ 

2 bedrooms, 1 bathroom, and all standard room amenities are available.

### **ANNEX BUILDING - 48 Rooms**

## **Standard Rooms:**

30 rooms have direct sea view and 18 rooms have garden view

Maximum Capacity : 2 pax+1(Removable Bed)

Size of the Room : 26 m² parquet and ceramic coated floor

#### Family Rooms:

15 rooms 1 French Bed+2 Twin Beds

Maximum Capacity : 4 pax

Size of the room  $\qquad$ : 26  $m^2$  ceramic and parquet coated floor



**MEETING:** A meeting room that has got a capacity of 85 persons, as well as a foyer. Meeting room is equipped with the latest technological items.

Meeting Room	Size m2	Height	Area	Theater	Class	<u>U</u> Shape	Banquet Gala	Coctail
Crystal	12.20 *7.00	2.7	85	85	40	25	40	85

# **SWIMMING POOLS:**

SWIMING POOL	OUT SIDE	SEA WATER	SWEET WATER	M2	DEPT(CM)
Main Pool	X		X	440	140
Aqua Park	X		X	110	110
Aqua Park Children Pool	X		X	13	35
Relax Sea Water Pool	X	X		220	140
Mini Club Chıldren Pool-1	X		X	55	35
Mini Club Children Pool-2	X		X	65	55

# **OTHER INFORMATIONS**

A special children's pool, mini club and a shaded playground is available for children between 4 and 12 years.

OTHER ACTIVITIES			
Chargeable	Free Of Charge		
Hairdresser	Turkish bath		
Shopping center	Sauna		
SPA center	Steam room		
Massage / Rubbing	Safe box		
Doctor	Chaise longue, shade, chaise longue mattress		
Laundry	at the pool and the beach		
Internet corner (with reservation)	Beach towel (with towel card / against		
Bali Houses	deposit)		
	Wireless internet connection		
	Cinema		



FOOD & BEVERAGE				
Chargeable	Free Of Charge			
Room service,	A' la carte restaurants (1x per person- per			
Fresh fruit juices, energy drinks and	restaurants)			
import drinks	Cappuccino, Espresso,			
	Turkish coffee, Ice cream			
	Vital Bar, Lobby Lounge, Lagoon Bar,			
	Beach Bar, Clam Bar, Thalasso Bar,			
	Triangle Disco Bar,			
	Mini bar (filled only arrival date with soft			
	drinks)			

SPORTS ACTIVITIES			
Chargeable	Free Of Charge		
Billiards	Fitness center		
Jet-ski / Banana /Ringo	Outdoor training equipments		
Water-ski / Surf / Catamaran	Mini golf / Mini football field		
Topaz / Hobby cat	Tennis court (multipurpose)		
Tennis court illumination	Waterball / Aquagym		
Tennis racket / Tennis ball	Aerobic / Streching		
Bungalow	Basketball ground		
	Beach volleyball		
	Boccia / Dart		
	Table tennis		
	Canoe		

# **ANIMATION & ENTERTAINMENT**

Animation activities throughout the day, evening shows, live music (on certain days of the week) and disco.

# PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING

- Solar energy
- Recyclable materials
- Energy savers in the rooms
  - Tennis Courts are with hard ground.
  - In all Crystal Hotels, smoking is not allowed in indoor areas.



#### "WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY"

#### MEAL SERVICE HOURS AND THEIR UNITS

<u>HOURS</u>	<u>MEALS</u>	
07.00 - 10.00	BREAKFAST – OPEN BUFFET	- GREEN BAY RESTAURANT
10.00 - 11.00	LATE BREAKFAST – CONTINENTAL	- GREEN BAY RESTAURANT, TERRACE SECTION
12.00 - 17.00	TURKISH TRADITIONAL PASTRIES	- CRYSTAL SNACK RESTAURANT
12.30 - 14.30	LUNCH – OPEN BUFFET	- GREEN BAY RESTAURANT
12.00 - 13.00	LUNCH – CHILDREN BUFFET	- GREEN BAY RESTAURANT
17.00 - 18.00	CAKES AND COOKIES	- BEACH BAR-LOBBY LOUNGE
18.30 - 19.30	DINNER – CHILDREN BUFFET	- GREEN BAY RESTAURANT
19.00 - 21.30	DINNER – OPEN BUFFET	- GREEN BAY RESTAURANT
19.00 - 21.30	TURKISH CUISINE	- ISTANBUL RESTAURANT (RESERVATION REQUIRED)
19.00 - 21.30	SEAFOOD CUISINE	- SAILOR RESTAURANT (RESERVATION REQUIRED)
19.00 - 21.30	ITALIAN CUISINE	-RISTORANTE ITALIANO (RESERVATION REQUIRED)
23.30 - 00.30	LATE NIGHT BUFFET	- CRYSTAL SNACK RESTAURANT

<sup>\*\*</sup> EACH OF A' LA CARTE RESTAURANTS IS ONCE PER STAY AND WITH ONLY FREE BOOKINGS.

HOURS	<u>DRINKS</u>		
10.00 - 18.00	VITAL BAR	(FRUIT JUICES)	
10.00 - 24.00	LOBBY LOUNGE	(LOCAL DRINKS)	
10.00 - 21.00	LAGOON BAR	(LOCAL DRINKS)	
10.00 - 18.00	THALASSO BAR (SEA POOL)	(LOCAL DRINKS)	
10.00 - 08.00	BEACH BAR	(SOFT DRINKS, BEER)	
10.00 - 24.00	CLAM BAR (PORT SIDE)	(LOCAL DRINKS)	
23.00 - 02.00	TRIANGLE DISCO BAR	(LOCAL DRINKS)	
MINI BAR	SOFT DRINKS	(FILLED ONLY ARRIVAL DATE)	
<u>HOURS</u>	<u>ACTIVITIES</u>		
09.00 - 19.30	TURKISH BATH		
09.00 - 19.30	SAUNA		
09.00 - 19.30	FITNESS CENTER		
10.00 - 19.00	NON-MOTORISED WATER SPORTS (CANOE / SURFING)		
	CERTIFICATION IS MANDATORY (FOR SURFING)		

# SERVICES NOT INCLUDED IN THE ALL-INCLUSIVE

**Service:** Telephone, fax, billiard,internet corner.

**Sports:** Tennis court lightening, tennis racket and tennis ball, motorized water sports, sailing (lazer,

hobby-cat, surf, pico, taz, topaz, fun board) SPA and beauty center, massage, rubbing

**Beverage:** Alcoholic drinks will not be served to children less than 18 years.

Children less than 7 years are not allowed in the A' la carte restaurants.

Import drinks and fresh fruit juices

Alcoholic beverages shall not be served in bottles. Alcoholic drinks shall not be served at breakfast.

Room service

Wellness:

A'la Carte Restaurants can be booked if guests stay 7 nights.

The hotel management shall be entitled to make alterations subject to timely notification concerning the above listed services and their hours.