

#### **Restaurants& Bars**

**Breakfast Buffet Lotus Main Restaurant** 07h00 - 10h30

> **Lunch Buffet** 12h30 - 15h00 Dinner buffet 18h30 - 22h00

Late dinner 22h30 - 00h00 For Late Arrival

Al Dente Main Restaurant (Adults Only)

Breakfast Buffet 06h30 - 10h00 Lunch Buffet 12h30 - 15h00 Dinner buffet 18h30 - 22h00

A la carte restaurants (18h30 – 22h00) (Dress code applis)

LA Casina – Set Italian Food served from 18h30 till 22h00 (No dress code applies)

Podium – Set international Food served from 18h30 till 22h00 (Dress code applies) Smart casual

Guests staying 5+nights are entitled to a dinner once per stay

Prior reservation is required at the restaurant reservation desk at the front of Lotus restaurant from 11h00 till 13h00 and From 15h00 till 17h00

## **Beach & Pool Bars**

**Main Pool bars** 

Pizza 12h00 - 16h00 Tea Time 16h00 - 17h00

Ice Cream 12h00 - 13h30 & 15h00 - 16h30

Palm Beach & Marina Beach

Snacks (Salad & Sandwich) 12h00 - 16h00 Tea Time 16h00 - 17h00

Ice Cream 12h00 - 13h30 & 15h00 - 16h30

**Family Pool Bar** 

Tea Time 16h00 - 17h00

Swim up Pool Bar

Tea Time 16h00 - 17h00

Waterdo (aqua park)

12h00 - 16h00 Snacks (Salad & Sandwich) Tea Time 16h00 - 17h00

Ice Cream 12h00 - 13h30 & 15h00 - 16h30

Aqua Lounge

Aqua Bar 10:00 - 00:00

All the outdoor Bar are open from 10h00 to 18h00 for serving the Al Beverages

**Lobby Bar** 

Vienna – Lobby Bar 10h00 - 19h00

Layalina Café 12h00 – 00h00 Located at Aqua lounge (Against charge)

All beverages are served to the table.

## **Activities**

- All-inclusive activities: tennis, squash, table tennis, mini golf, billiard and gym.
- Mini golf and table tennis are in family building area
- Squash is in the SPA. (Equipment with extra charge)
- Tennis is in upper villa level (Equipment with extra charge)
- Billiards are in Aqua Lounge
- Advanced reservation is requested

# Info

## **Animation Show**

- For more information about daily animation programs please check the animation boards beside Lotus restaurant.
- Restaurant entrance & Family pool and Beach entrance/

# **Doctor**

24 hours /7 days with extra charge. Dial 0.

## The Kids' club

Offers lots of fun games and activities for children aged between 5 and 12 from 10:00 am till sunset

Internet.

- Billiard table are available at the Aqua Lounge. From 10am till 6pm is free, after that till midnight costs 50 LE.
- Tennis & Squash racquets are available at extra Available in the lobby with extra charge
- Swimming pools are open from 8:00 am until sunset. For health and safety reasons, a proper swimming suit must be worn in the swimming pool. Loose or cotton clothing is not allowed, cut of jeans, pants, long customs, dresses are not allowed in the pool.
- Gym opens 24hours, 7 days a week. You can easily get in with your room card.
- Sauna, Steam room, Turkish bath, Jacuzzi and massage facilities are available in the Spa with extra charge from 9:00 am till 7:30 pm. For more information please dial 4096.

Free only in the Aqua Lounge. For help please contact the reception.

#### Taxi service

- Shops and stores (including souvenirs, books, post cards, jewellers, travel accessories, Egyptian perfumes and local handcraft, etc.)
- Diving centre
- Camel riding
- Windsurfing
- Post cards and postage stamps. Late check-out, please check the availability with the front desk.

## **Extra Charge**

- Imported alcoholic drinks
- Car rental & limousine service
- Shisha café
- Doctor (clinic)

- Pharmacy
- Photograph
- Laundry/ Dry Cleaning Service
- Telephone & Fax

### Important to know

- Food, beverages, plates and glasses are not allowed outside restaurants and bars
- Please note that "All-inclusive" bracelet must always be worn.
- All the beverages are ordered and served by glass, one drink at a time.
- ...To stock your mini bar with alcohol or soft drinks, please dial 4239. An extra charge will be applied for this service.
- Children must always be supervised by an adult.
- The management takes no responsibility for valuables left in guest room, safety deposit boxes are available free of charge in all guest rooms.
- For your comfort & tranquility please approach our recreation team to ask for red flag (Don't Disturb) and for more information about quite areas designated to our valuable guests on the beach and pools facilities.
- Children under 18 are not allowed to enter the disco.
- Visits are not allowed inside the rooms for your safety and security.
- Fishing is not allowed at all as per the Egyptian law
- Breakfast boxes are to be ordered one day in advance before 20h00hrs at the Operator.
- Beverages: Our "All Inclusive" formula is from 10h00to 00h00, Soft drinks, Mineral water, local Beer, Egyptian Wine and all local spirits are served in glasses and not bottled, as well as all local cocktails are inclusive. Imported alcoholic drinks are with extra charge.
- Safe Box: Free of charge, for your valuables as the hotel is not responsible for any loss of belongings out of the safe. Please leave your safe box open before departure.
- Internet Connection: Free internet speed at the Aqua Luong.
- The reservation of sun beds is not allowed. The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by Lost & Found office).
- Dress Code: Smart casual is recommended; shorts and flip flops are not allowed in the evening in all the Restaurants and Lobby area.
- Check-Out: at 12:00 noon time, please return your key card and the towel cards during the check out. Kindly note that you will be charged extra for missing towel cards & late checkout according to hotel availability and please contact reception.

