



"TAILOR MADE LUXURY"

CORNELIA DIAMOND GOLF RESORT & SPA HOTEL

QUALITY POLICY

The Cornelia Diamond Golf Resort & Spa Hotel possesses the necessary determination and power in order to offer the best quality service, while protecting the surrounding nature and environment together with its personnel.

Our hotel's main goal is to meet the needs and expectations of our customers by implementing Food safety systems in correspondence with all national and international legislation and rules, attaching the utmost importance to hygienic conditions at all times, and to continually improve and renew ourselves.

Keeping, developing and maintaining efficiency of our quality system's dynamic structure, in conduct of our activities, with an understanding of quality, is our primary and indispensable rule.

Our company, competing in domestic and international markets in accordance with the above principles, will always have the necessary determination to be a leader.





GENERAL INFORMATION:

Official Category:	5 star	Concept:	Diamond All Inclusive
Address:	Iskele Mevkii, Belek, Antalya, 07506	Hotel Area:	200.000 m2
Telephone:	00 90 242 710 16 00	Fax:	00 90 242 715 33 53
Web address:	www.corneliaresort.com	E-Mail:	sales@corneliadiamond.com
Total Rooms:	571 rooms	Total Beds:	1.200 pax
Distance to Airport:	35 km	Distance to Antalya:	45 km
Distance to Belek:	2 km	Distance to Kadriye:	7 km

*** During the period of change experienced between the summer and winter season concept, when indoor services change to outdoor or vice versa, in order to ensure our guests are satisfied to the highest degree possible, depending on weather conditions the concept will be adapted accordingly in the case that service will be changed to outdoor and/or indoor facilities; we kindly ask for this to be made clear in any catalogues.

*** Pets are not allowed.

Welcome Services:

- As a Welcome Service during check-in: Champagne, Fresh Orange Juice, Turkish Delight and Chocolates
- All guests are welcomed by doormen
- Fruit Plates to all our guest's rooms
- Umbrella Service
- Greeting female guests with flowers on special days on reception
- Accompaniment to room, depending on VIP status
- Leaving a bottle of water, candy, car air freshener and wet wipes in the vehicle of guests who arrive with their own car
- Allowance of a free baby stroller, depending on availability
- Allowance of a free wheelchair for disabled guests subject to availability.
- Greeting of Villa, Diamond Suite, Blue Suite guests with flowers and accompanying them to their room
- A special golf bag room for golfers' golf bags
- On day of check out provision of a steel safe, located in the baggage room, for the safekeeping of valuable items (depending on availability)
- A Courtesy Room will be made available for our late checkout guests on their departure day (subject to availability).

Honeymoon and Anniversary Concepts:

Services	Honeymoon	Anniversary
Fruit plate, nuts and wine on the arrival.	Х	Х
`1001 Nights' special fairy-tale tray fruit, nut selection)	X	
Breakfast in the room on the first morning.	Х	
Dinner organization for one evening (A La Carte restaurant or another place which suites the purpose, free of charge)	х	х
Special honeymoon bed linen.	Х	
Flowers in the room.	х	Х
Cake in the shape of a heart, for two persons.	Х	Х
15% discount in CrassulaSPA.	Х	
10% discount in CrassulaSPA.		Х
Free Newspaper delivery to the room. (Domestic Market Guests only)	Х	





Swimming Pool Dimensions:

No:	Place	Area - m2	Depth - m	Fresh Water
1	Outdoor Swimming Pool (heated transition period)	475	1,4	х
2	Outdoor Swimming Pool	1.900	1,4	х
3	Outdoor Swimming Pool	2.273	1,4	х
4	Outdoor Swimming Pool	1.070	1,4	х
5	Villa Pool	2.069	1,4	х
6	Villa Havuzu	2.302	1,4	х
7	Children's Outdoor Pool	283	0,80	х
8	Baby's Outdoor Pool	271	0,35	х
9	Indoor Swimming Pool (heated in the winter season)	311	1,4	х
10	Children's Indoor Pool	51	0,35	х
11	Waterslide Pool	130	1,2	х
12	Waterslide Pool	200	1,2	х

Beach:

Waterslides:

250 m long, 55 m wide.

6 for adults

1.150 m2 pier.

4 for children

Free Internet Services:

Area	Standard WI-FI connection	Standard Cable Connection
General Areas	X	
Conference Center	X	x
All Rooms	X	x

Extra Internet Services:

Service	Features
Internet Cafe	
Interactive TV services	Pay TV, Video on Demand, Games on TV
	Serving access point to the rooms, tailor made Band Width requests
Extra internet services	etc.

ACCOMMODATION AND GENERAL AREA PRACTICE

- Cleaning services to Late C/Out rooms.
- Chamber pot, non-slip bath mat, baby bath and stool are available on request.
- Rich HK set-ups for repeat guest rooms.
- In addition to the rich HK set-ups, HERMES brand items are present in addition for guests staying in Lake House, Lake Villa, Diamond Suite and the Presidential Suite.
- Cleaning is done daily. Towels are changed daily, bed linen is changed every second day. Changing are done daily upon request.
- There are 6 standard category handicapped rooms (garden view).
- There connection rooms available in the standard room category





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Features	Standard Rooms	Executive Standard	Garden Family Room	Lake Family Room	Golf Suite type1	Golf Suite type 2	Blue Suite	Diamond Suite	Presidentia I Suite	Lake House Lapis	Lake House Turquoise	Lake Villa Amber& Sapphire
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Number of Rooms	439	10	18	46	8	12	4	6	1	5	12	10
Room Dimensions, m2	42-50	42-50	70	80	65	65	80	310	700	100	100	160
Max. Capacity (pax)	2+1/3	2+1/3	4 + 1	4 + 1	2+1/3	4 + 1	2+1/3	4 + 1	6	4 + 1	6 + 1	6 + 1
Garden view	Х		х		Х	Х						
Partial Sea View	Х											
Direct Sea View	Х	Х					Х	Х	Х			
Pool View				х						Х	Х	Х
Dir.Pool access from terrace				Х						Х	Х	Х
No. of Bedroom	1	1	2	2	1	2	1	2	3	2	3	3
Twin Bed	Х		х	х		х		х	Х	х	х	Х
French Bed	х	Х	х	х	Х	х	Х	х	х	х	х	х
Living Room					Х		х	х	х	х		х
Connecting Door			х	х		х		х	х	х	х	х
No. of Bathroom	1	1	2	2	1	2	1	3	3	2	2	3
No. of WC	1	1	2	2	1	2	2	3	3	2	2	3
No. of Terraces/Balconies	1	1	2	1	1	1	2	2	4	3	3	4
Indoor pool								Х	Х			
Sauna								х	Х			
Study room									Х			
Sports corner									Х			
Hair Dryer	Х	Х	х	х	Х	х	Х	х	Х	х	Х	х
Bathrobe and Slippers	Х	Х	х	Х	Х	х	Х	Х	Х	Х	Х	Х
No. of Jacuzzi							1	2	2	1		2
No. of Bath	1	1	1	1	1	1					1	
No. of Shower			1	1		1		3	3	2	1	3
Central Air Condition	Х	Х	Х	Х	Х	х	Х	х	Х	Х	Х	Х
Safety Deposit Box	Х	Х	х	х	Х	х	Х	х	Х	х	х	х
Mini Bar	X	Х	X	X	X	X	X	X	X	Х	X	X
Kitchenette (stove, sink)							X	Х		Х		X
Fully equipped kitchen									Х			
Water heater	Х	Х	х	х	Х	х	х	х	X	х	х	х
Interactive LCD TV	X	X	X	X	X	X	X	X	X	X	X	x
Home theatre							X	X	X		_^_	
Direct line telephone	х	Х	x	x	X	Х	X	X	X	х	x	х
WIFI internet connection	X	X	X	X	X	X	X	X	X	X	X	X
Cable internet connection	X	X	X	X	X	X	X	X	X	X	×	X
Dining table & chairs		_^			_^_	_^	_^_	X	X		-^ -	X
Carpeted Floor	х	х	Х	х	Х	Х	х	X	X	х	Х	X
Parquet		_^	_^	_^	^	 ^	_^	X	X	X	X	X
Pillow Menu	 					 	X	X	X	X	X	X
					V		X	X	X	X	X	X
Turn Down Service VIP concept					Х	Х	X	X	X	X	X	X
Extra Paid Services to Roo		l	l	l		1	, X	<u> </u>	Χ	, X		_ ^
		V	v	. v	ν.		v	v	V	V	v	
Interactive Packages	X	X	X	X	X	X	X	X	X	X	X	X
PAY TV	X	X	X	X	X	X	X	Х	Х	X	X	X





F&B SERVICE UNITS & HOURS / DIAMOND ALL INCLUSIVE

Food Services:

Operating Hours	Food	Menu	Place
07:00 - 10:00	Breakfast	Open Buffet	Diamond Main Restaurant
10:00 - 11:00	Late Breakfast	Open Buffet	Diamond Main Restaurant
12:30 - 14:30	Lunch	Open Buffet	Diamond Main Restaurant
12:00 - 16:00	Lunch	Snack	Sapore Restuarant
16:30 - 18:00	5 O'Clock Tea	Open Buffet	Biscotti Cafe
18:00 - 20:00	Children Buffet (Can be change subject to children no.)	Open Buffet	Diamond Main Restaurant
18:30 - 21:00	Evening Meal	Open Buffet	Diamond Main Restaurant
23:30 - 00:30	Midnight Buffet	Open Buffet	Diamond Main Restaurant
10:00 - 18:00	Cake, pastries, desserts, ice cream service		Biscotti Cafe

A La Carte restaurants :

Name	Kitchen	Operating Hours	Service Charge/p.p.	Notes
Sapore	Mediterranean	19:00 - 22:30	10 Euro	Closed one day a week.
Tai - Pen	Far East	19:00 - 22:30	10 Euro	Children under 7 years are not accepted. Closed one day a week. Teppanyaki area available where chosen menu is priced according to the menu.
Forest Pub	Latin and North America	19:00 - 22:30	15 Euro	The Menu offers Dry Aged products. Children under 7 years are not accepted. Closed one day a week.

Beverage Services:

Bar Name	Place	Operating Hours	Soft Drinks	Fresh Fruit Juices	Hot Drinks	Bee r	Local Alcoholic Drinks	Import Alcoholic Drinks	Cocktail Service
The Shine	Lobby bar	10:00-23:45	+		+	+	+	+	+
Moulen Rose	Lobby bar	24 saat	+		+	+	+	+	+
La Boheme	Lobby bar	16:00-23:45	+		+	+	+	+	+
Purple Rain	Disco	23:30-02:00	+		+	+	+	+	+
Roll Club	Bowling Salon	16:00-23:45	+			+			
Cue Bar	Billard Salon	16:00-23:45	+		+	+			
Crassula Spa	Spa bar	09:00-19:45	+	+	+				
Vitamin Bar	Vitamin Bar	09:00-19:45	+	+					
Biscotti Cafe	Patisserie	10:00-18:00	+		+				

Room Service: Room Service includes food, drinks and hot drinks on the Menu for 24 Hours (An order cover charge of 10,-EUR applies) Alcoholic drinks are extra.

Minibar: Minibars are refilled daily between 09:30 – 16:00

Content: 2 Coca-Cola, 2 Water, 2 Fruit Juice, 2 Mineral Water, 2 Diet Cokes, 2 Sprite, 2 Fanta, 2 Beers. Milk is made available when children between 0-6 are staying. Various mini drinks, nuts and chocolate are served to suite and villa room types.





ADDITIONALS:

- All reservations for A La Carte Restaurants must be made in advance. All reservations are done one day before from the room.
- The latest order time in all of the A La Carte Restaurants is 21:00.
- On the main restaurant floor there are 4 private areas: 1 private area allocated to Suite room guests, 1 area allocated to guests without children. The remaining 2 lodges may be used for private functions, depending on availability (advance reservation necessary).
- An Extra Menu is available in the main restaurant and A La Carte Restaurants during the lunch and the evening meal for the charged drinks, house and imported wines.
- In all the restaurants and bars, drinks are served to the table by the waiters.
- Dress Code is valid in all of our restaurants.
- Strong alcoholic drinks, domestic and foreign alcoholic drinks available in our concept are not served in the bottle; throughout all service areas drinks, are served by the glass.
- Alcoholic drinks are not served to guests under 18 years of age.
- Hot Drinks are served to the table during breakfast.
- Fresh Orange Juice is served during breakfast, lunch and dinner.
- A private waiter provides exclusive service at the evening children's buffet.
- No smoking in all of our restaurant's indoor sections.

Beverages within the Concept:

All local alcoholic drinks, fresh and nectar fruit juices, various soft drinks, hot drinks, (in the Lobby Bar an organic tea service is available), wines (Turkey's Most Select white, red and rose wines) all standard quality of imported drinks (Beverages which are imported to Turkey legally).

Some Beverage Brands within the Diamond All Inclusive Concept:

	Chivas Regal (12 years)	Jack Daniels	The Famouse Grouse	Johnnie Walker Red	
Vhiskey	J&B	Glenlivet	Jameson	Johnnie Walker Black (12 years)	
	Ballantine's	Long John	Jim Beam		
	Bazoka	Gilbey's	Smirnoff Red	Smirnoff Green Apple	
Vodka	Absolute Blue	Absolute Vanilla	Absolute Mandarin	Absolute Peach	
	Absolute Citron				
Gin	Saga	Gilbey's	Gordon's	Beefeater	
Dom	Havana Club	Bacardi Light	Bacardi Oro	Bacardi Black	
Rom	Cachaca Janeiro	Malibu			
Tequila	Mariachi	Olmeca Bianco	Pueblo Gold		
Cognac & Brendy	Remy Martin v.s.o.p.	Metaxa	Domecq 1820	Napoleon	
Limuous C Dittos	Amaretto	Archer's	Irish Cream	Safari	
Liqueur & Bitter	Cafe Marakesh		Campari		
	Martini Dry	Martini Bianco	Martini Rosso		
Aperative	Yeni Raki	Tekirdag Rakisi	Altınbas Raki		
	Efe Raki		Efe Yasuzum Rakisi		
Beer	Efes	Bomonti			

*** We reserve the right to exchange the above with similar brands depending on availability of supply of the brands stated above.





"DIAMOND ALL INCLUSIVE" EXTRA PAID SERVICES -

BEVERAGES:

All types of E	nergy Drinks	Bubble Gold Vip A La Carte Restaurant			
Imported Wines and	Local House Wines	Imported Cognac and Brandies Doctor			
sparkling wines	Moet Chandon	Cordon Rouge	Dom rengilon		
All Imported Champagnes and	Moet Chandon	Cordon Rouge	Dom Perignon		
Premium Whisky	Johnny Walker Blue	Johnny Walker Gold	etc		
Drawium Whieler	Glendfiddish	Dimple	Royal Salute		
Liqueur	Irish Mist	etc			
Premium Imported	Grand Marnier	Drambui	Countreau		
веег	Carlsberg				
Beer	Miller	Corona Extra	Budweiser		

Other Extra Paid Services:

Rooms	Dry Cleaning	Ironing	Laundry		Telephone		ne	Fax	
Interactive			Interacti	ve	E	xtra in	ternet		
Interactive	Internet Cafe	PAY TV	package	S	se	ervices			
Tennis	Clay courts	Lessons	Court lig	hting	T	Tennis equipment			
Entertainment	Bowling	Billiards	Billiards Entertainmen						
Sport	Football fields	Golf Course							
SPA	Spa Luxury	Spa Private							
Mini club	Baby sitter (advan	ce reservati	on necess	sary)					
Channing Street	Shaming Stand Mini-market & Gift shop			Hair Dresser		•	Jeweller	Leathe	r Shop
Shopping Street	Bags & Clothes	Cornelia s	nop Sunglass		Sunglass Shop		Carpet Shop	Rent a	Car
Health	Doctor								

SPORT & ENTERTAINMENT WORLD Cornelia Sport Center:

Part	Free	Paid	Reservation	Area, m2	Size mXm	Features
Fitness center	x			70		Cardio Area: 3 tread mills, 4 fitness bike, 1 wave, 2 cross training.
	X			100		Weight training Area: Various tools, Dumbbells of various weights and Disk weights.
	X			45		Aerobic Area: Pilates balls, steps, sports mats.
	Х		x		36X18	2 courts – hard surface
	X		x		36X18	1 courts – artificial grass surface
Tennis		х	X		36X18	7 courts - clay surface
		X	x			Lighting, lessons and equipment is available at all courts
Football		x	x		110X68	3 professional football fields at international standards
		х	x		40X50	1 training field
Colf		х	x	1.400.000	27 holes	Signature of Sir Nick Faldo, 27 Holes, Cornelia Golf Club
Golf		x	x			International The Leadbetter Golf Academy





Free Parts:

Daytime games	Table tennis	Sport activities	Tournaments	Playstation
Daytime courses	Stretching	Water Gym	Pilates	
Daytime courses	Cardio aerobik	Step aerobik	Yoga	
Evening Programme	Competitions	Live Music		

Paid Parts:

	Bowling salon (4 bant, 2 for children)	Big screen games	
Entertainment Center	Billiard salon (7 billiard tables)		

KIDS' WORLD / DIAMOND ALL INCLUSIVE

Foods Services:

Place	Hours	Menu	Equipment	
Diamond Main Restaurant	18:00 - 20:00	A child menu prepared using healthy methods (fruit&veg. pure selection, dishes especially for children), option to prepare baby food, a selection of ready baby foods, preparation of food especially for children of guests who request it. Option to prepare baby food, a selection of ready baby foods, the preparation of food especially for children of guests who request it. Children Buffet is opened in condition with the reaching enough number of children.	Small tables and chairs where children can sit comfortably to eat, high chairs, microwave, blender, mixer, bottle warmer.	
Atlantis Mini club	10:30 - 12:30		High chairs, microwave, blender,	
	14:30 - 17:00	Option to prepare baby food.	mixer, bottle warmer.	

Atlantis Kids Club:

Operating Hours: 10:30 - 12:30; 14:30 - 17:00

Equipment	Aktivite odası	Creative corner	Game park
Facilities for Babies	Game room	Baby food preparation corn	er

Age Groups:

Group Name	Age Limit	Activities/Details		
	00 03 4025	lecessary kitchen utensils for the preparation of baby food is available. Parents		
Baby Group	00 - 03 years	must accompany their babies for the duration of the activity.		
	04 - 12 years	Some activities which help children's physical and intellectual development and		
Loly Grubu	04 - 12 years	different sport activities subject to weather conditions.		





CRASSULA SPA & WELLNESS

Spa beyond the standards.

The Crassula Spa & Wellness Center is a heaven for body and soul, the source of natural beauty and healthy living, an oasis of serenity, relaxation and rejuvenation. Zen-inspired spa design is a tranquil sanctuary with deluxe facilities, elegance and comfort. The refined service and uniquely sophisticated menu of treatments allow to relax in luxury and to celebrate inner and outer beauty. Our guests can experience the blend of world elegance and modern treatments: the Far East therapies based on Zen philosophy, ancient alternative healing, The Sultan's Treatments, 24th carat Gold Deluxe Therapies, holistic treatments, natural herbal beauty rituals, moreover the Balinesse traditional massages given outdoor in water-based Bali houses, variety of saunas, steam room, showers and Traditional Turkish Hamam. Spa Center is established on 5.000 m2 area which has 2 floors and 3 different parts.

	_	Operating	_			
SPA area	Area	hours	Free	Paid	Features	Location details
SPA Relax	2500 m2	09:00 - 20:00	×		Shared and free usage for all guests	311 m2 indoor pool 97 m2 adventure footpath tropical Jacuzzi Reflexology road 60 degree C aromatherapy sauna 95 degree C relax sauna 110 degree C traditional Russian sauna Steam room Aromatherapy and Chromatherapy showers Resting areas vitamin bar traditional Turkish hamam 51 sqm Children Pool
SPA Luxury	2000 m2	09:00 - 20:00		х	Massages & Treatments	Total 18 therapy suites: 2 Ayurveda suites, 3 Spa Luxury suites, 1 Meditation with music suites, 1 Hydrotherapy suites, 2 Shiatsu Thai masaj suiti, 2 Far East therapy suites, 2 Couple Grand Luxury suites, 2 Skin Treatment suites, 2 Single suites and Turkish Hamams 5 Bali Huts, within a pool A 51 m2 separate pool with waterfalls and massage therapy.
SPA Private	500 m2	09:00 - 20:00		x	2 King SPA Suites.	Each suite has: A private Turkish hamam Sauna Private pool An area where various Far Eas massages and luxury therapies are undertaken Garden, Jacuzzi

At the Wellness Shop you can find the world's most luxury design spa products, aromatherapy products and products that will enable you to continue your spa enjoyment at home.





CORNELIA CONFERENCE CENTER:

7 different capacity meeting rooms for 2.000 people. 1 Main meeting room for 1.400 people which may be divided into 3 parts. 4 meeting rooms, workshop rooms and 2 offices are available. Modern technical equipment in meeting rooms. Kitchen and Bar may only be used for gala dinner or meetings.

MEETING ROOMS & CAPACITIES

Meetin Room Names	Area m2	Height m	Theatre	Classroom	Banquet	Reception
FUAYE	600	6	-	-	-	500
CITRINE 1	550	8	500	230	350	400
CITRINE 2	375	8	350	216	280	300
CITRINE 3	550	8	500	230	350	400
CITRINE 1+2+3	1.475	8	1.400	700	1.150	1.300
CITRINE 1+2+3+FUAYE	2.000	6	-	-	1.450	2.000
ONYX	100	4	80	50	-	-
QUARTZ	100	4	80	50	-	-
TOPAZ	100	4	80	50	-	-
OPAL 1	100	4	100	54	-	-
OPAL 2	100	4	100	54	-	-
OPAL 1+2	210	4	200	108	-	200
GARNET	33	4	25	16	-	-
MEETING ROOM 1	23	-	-	-	-	-
MEETING ROOM 2	22	-	-	-	-	-
MEETING ROOM 3	40	-	-	-	-	-





CERTIFICATES & AWARDS



















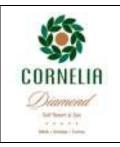
















AWARD for **EXCELLENCE**



TOPHOTELS - AWARD for EXCELLENCE



REPORTER MAG. - BEST SPA HOTEL



ZOOVER - BEST HOTEL BELEK



CONDE NAST -RECOMMENDED HOTEL



WORLD LUXURY -LUXURY GOLF RESORT



FIRST CHOICE - GOLD CHOICE



WTA - Europe's Leading Spa Resort



WTA - Europe's Leading



WTA - Turkey's Leading Spa Resort



OTEL PUAN - GOLD



WORLD LUXURY - BEST LUXURY GOLF RESORT



SM-04 Rev N Europe's Leading **Luxury Resort**



WTA Europe's Leading



WTA - World's Leading Spar Resortin Celik San. v. Allu Luciusive Golf Resort



MARK for EXCELLENCE

İSKELE MEVKİİ BELEK / ANTALYA / TÜRKİYE







otelpuan.com 2010 Altın Puan Ödülü

OTEL PUAN GOLD



FINALIST

TRIP ADVISOR - CERTIFICATE of EXCELLENCE

Certificate of Excellence

Cornelia Diamond Golf

Resort & Spa on tripadvisor



AWARDS / TUI TUI Umwelt Champion

TUI - UMWELT **CHAMPION**



WORLD LUXURY - BEST LUXURY SPA RESORT



WORLD LUXURY - BEST LUXURY GOLF RESORT



WTA - Europe's Leading Resort Villa



WTA - Europe's Leading **Luxury Resort**



FIRST CHOICE - GOLD **MEDAL**



WTA - World's Leading **Fully Integrated Resort**



TRIPADVISOR - Top 25 **All Inclusive Resorts in** Europe

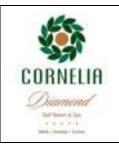


OTEL PUAN GOLD

CONDE NAST JOHANSENS - WINNER (Sustainable Hospitality and **Corporate Social Responsibility 2012)**

SM-04 / Rev. 02

Cornelia Diamond Golf Resort and Spa







TOPHOTELS - Turkey's Leading Conference



TOPHOTELS - Turkey's Leading Honeymoon



TOPHOTELS - Turkey's Leading Relax & SPA



ACE of MICE – Best Congress Hotel in Antalya



OTEL PUAN GOLD



TUI - UMWELT CHAMPION



EYE AWARD - EUROPE'S BEST SPORT HOTEL





ZOOVER

SM-04 / Rev. 02



HOLIDAY CHECK



TRIPADVISOR

ZOOVER

TUI HOLLY