

# ROYAL HOLIDAY PALACE Lara / ANTALYA

'Ultra All Inclusive'

Fact Sheet 2019 - Summer

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### **INTRODUCTION**

Royal Holiday Palace, one of the Stone Group has been built on an area 53000 m<sup>2</sup> and opened in April, 2011. At a distance 17 km to Antalya City Centre and 15 km to Antalya International Airport.

Royal Holiday Palace is advantageous for guests due to the short transfer to Antalya Airport especially those with children. Hotel is waiting for guests with the chateau-style architecture, comfortable and stylish rooms.

The presentation of the food shows the importance and attention from the kitchen in all of the Restaurants.

Offers different tastes of the world cuisine with theme nights, generous buffet, as well as Seafood, Italian, Grill, Fareast and Mexican Restaurants.

Royal Holiday Palace which contains a combination of history, mystery and comfort of today's modern architecture, is an ideal property for an unusual vacation.

It is possible for guests to find a place to relax and read a book in a quiet corner or enjoy the different activities of animation team in the magnificent garden of the hotel. Our outdoor pool is unusual with its charming design.

The professional animation team appeals to guests of all ages to spend their time entertaining with various daily activities, sport competitions, evening shows, musicals and kids activities.

Water slides and funfair with a variety of toys ensure guests a fantastic holiday.

At the Spa Center different kind of massages, algae therapy and skin care treatments help the guests to relieve tiredness. In addition there is a Turkish bath, sauna and steam bath available free of charge.



# **LOCATION**

Name Royal Holiday Palace

Opening Date April 2011

Category 5 Stars Hotel

Capacity 604 Rooms

Address Lara Tourism Center, Antalya / Turkey

**Distance to Airport** 15 km

Distance to Antalya 17 km

**Telephone** +90 242 352 25 25

Fax +90 242 352 17 12

Web Site www.stonegroup.com.tr

**İnfo** info@royalholidaypalace.com

Sales satispazarlama@stonegroup.com.tr

**Reservation** reservation@stonegroup.com.tr

**Season** 12 Months

**Location** Located on an area 53.000 m<sup>2</sup> in Lara Tourism Center

Board Type Ultra All Inclusive

**C/Out & C/in** C / Out 12:00 and C / In 14:00

Late check-out possible for an additional fee (dependent on hotel

availability)

Credit Cards Visa, Mastercard

**Lift number** 6 lifts for guests use

**Floor** 10 floors

**Pets** Pets are not allowed

### **ROOMS**

#### Total 604 rooms:

- 461 Superior Standard Rooms
  - 6 Superior Standard Disabled Rooms
- 47 Duplex Family Rooms
- 56 Family Rooms (with connection door)
- 7 Junior Suite
- 24 Deluxe Suites
- 2 Triplex Suites
- 1 King Suite

There are a balcony, carpet floor, electronic room key, chair or sofa, mini bar, satellite TV, direct dial phone, bathroom amenities, hairdryer, WC, bathroom with shower or bathtub, phone in bathroom, central air conditioner (depend on weather conditions, hourly), electronic safe, kettle (tea/coffee setup) in all rooms. Daily room cleaning and towel change, linen change at least 3 times per week. Baby cots are available upon request. All rooms are non-smoking.

Superior Standard Rooms 46 m², decorated with modern design. Sea, side-sea and land view. Minimum

capacity 2 adults, maximum capacity 3 adults+1 child.

**Superior Standard Disabled Rooms** 46 m<sup>2</sup>. Land View. Minimum capacity 1 adult, maximum capacity 2 adults.

**Duplex Family Rooms** 75 m², two-storeyed, 1 bedroom on each floor without separating door

between. One room with 2 single beds, bathroom with shower whereas the other consists of 1 french size bed and bathroom with bathtub. Minimum capacity 2 adults +2 children, maximum capacity 4 adults. Sea and land

view.

Family Rooms (with connection door) 60 m<sup>2</sup>. 2 separated bedrooms with connection door between. One

room with 2 single beds and the other consists of 1 french size bed and 1

bathroom. Maximum capacity 4 adults. Sea and land view.

**Junior Suite**  $60 \text{ m}^2$ . One bedroom and one living room. Bathroom with bathtube. Maximum

capacity 2 adults +1 child. Land View.

**Deluxe Suite** 85  $m^2$  2 bedrooms and one living room with connection door between. One

room with 2 single beds, bathroom with shower, whereas the other consists of 1 french size bed and bathroom with bathtube. Most of these suites include a

jacuzzi. Maximum capacity 4 adults. Land View.

**Triplex Suites** 114 m<sup>2</sup>, three-storeyed with 1 room on each floor. Totally 2 bedrooms and

one living room. Bedroom on the top floor with a french size bed and bathroom with bathtube, bedroom on the middle-floor with 2 single beds and bathroom with shower, living room on the basement. Maximum

capacity 4 adults. Land View.

*King Suite* 180 m², two-storeyed. 2 bedrooms, 2 bathrooms, jacuzzi, living room,

kitchen, parquet floor. Maximum capacity 4 adults, with Sea View.

Honeymoon Concept On arrival day we send a fruit basket, a bottle of champagne and a dessert plate

to the room. On the first morning after arrival day we serve breakfast service to

the room.

Birthday and Wedding Anniversary Concept Fruit basket to the room on the first day.

### **FOOD SERVICES**

**Palace Main Restaurant** 07:00 – 10:00 open buffet breakfast

13:00 – 14:30 open buffet lunch 18:30 – 21:00 open buffet dinner \*Diet Corner during lunch & dinner

\*All drinks will be served to the table (except breakfast)

\*No service of alcoholic drinks during breakfast

\*During lunch & dinner; service of all local and some imported

alcoholic drinks

**Bambino Kids Restaurant**The restaurant for little guests has breakfast between 07:00 and

10:00 o'clock, lunch between 12:30 – 13:30 and dinner between

18:00 -19:00.

**Turquoise Snack Restaurant** For a wonderful lunch with sea view join us between 12:30 and

15:00 (depends on weather conditions).

**Palace Bistro & Patisserie** 10:00 – 11:00 late breakfast

16:00 – 23:30 Patisserie

00:00 - 07:00 Midnight snack Buffet

Food Corners Ice Cream, Coffee & Cake, Toast, Doner Kebab, Baked Potatoes,

Dessert (waffle), Pizza, Sandwich and Fruit in the mini restaurants under the Amphitheatre are available for guests.

**Turkish Tent** Open between 12:00 and 16:00 for traditional turkish pastry

service (depends on weather conditions)

#### <u>A LA CARTE RESTAURANTS</u>

"Vapiano" Italian Restaurant With delicious Italian tastes and ideal atmosphere Vapiano

Restaurant is open for guests between 18:30 and 21:30.

"Hashi" Fareast Restaurant Different kind of tastes are served from 18:30 until 21:30

in Hashi Restaurant.

"Lal" Grill Restaurant While tasting Turkish unique tastes, to indulge yourself in a

magical Turkish night with Turkish hospitality, Lal Restaurant is

open between 18:30 and 21:30.

"Deep Blue" Seafood Restaurant With an unmissable ambience and Seafood from the Mediterranean

Sea, you can have an unforgettable dinner at the Deep Blue

Restaurant between 18:30 and 21:30.

"El Torito" Mexican Restaurant The tastes of Mexican Cuisine which we chose only for you may be

tried at the Mexican Restaurant between 18.30 and 21:30.

# **BEVERAGES SERVICES**

Pera Lobby Bar Enjoy the relaxing atmosphere and rotation of the earth with a

drink at Pera Lobby Bar. Open 24 hours.

**Piano Lobby Bar** Enjoy the fine atmosphere of our lobby between 17:00 and 24:00.

**Pool Bar**Taste our favourite cocktails at the Pool Bar between 10:00 and

24:00. Live Music and special animation activities are available

on some days of the week.

*Pier Bar* Feel the sun with a refreshing drink between 09:30 and 18:00 at

Pier Bar.

*Terrace Bar Open between 17:00 and 24:00 at lobby terrace.* 

Turquoise Snack Bar Offers variety of drinks between 10:00 and 16:30.

Amphi Bar Located near the pool and serves between 10:00 and 21:30.

Oxygen Disco Bar Enjoy the music played by our Dj from 23:45 to 02:30.

**Bowling Bar** While playing Billiard or Bowling, enjoy a drink between 16:30

and 23:30.

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### **POOLS**

Specially designed for guests who are looking for different alternatives for sea and sun holiday.

#### **OUTDOOR POOLS**

You can enjoy yourself during the hot weather of the summer season in our pools which are cleaned and maintained daily to keep their hygienic condition. Have fun sliding on our various water slides.

**Main pool** 3700 m², 140 cm deep

Water Slides Pool 270 m², 110 cm deep

#### **KIDS POOLS**

Children can enjoy the kids pool and slides which are situated near the kids club.

**Kids Pool**  $50 \text{ m}^2$ , 35 cm deep

Kids Slides Pool 50 m², 85 cm deep

#### **INDOOR POOL**

To the guests who would like to enjoy their time swimming, we offer our heated Indoor Pool in cold winter months which is 300 m² large and 140 cm deep.

There is also an indoor kids pool that is  $16 \text{ m}^2$  large and 35 cm deep.

Additional 2 whirlpools are available for guests, each is 15 m<sup>2</sup>.

Our indoor pool is open between the date of 01.11. - 31.03.

# ENTERTAINMENT PROGRAMME

You can enjoy the evening shows performed by the professional and international animation team and gain unforgettable memories. At the Amphitheatre with 1000 guest capacity, we have different shows every day for our guests from different countries.

#### Daily Activities

- ❖ Morning GYM
- **❖** Dance Courses
- Intelligence Games
- ❖ Step Aerobic
- \* Table Tennis
- **❖** Boccia
- ❖ Beach Volley
- ❖ Water Gym (Pool)
- ❖ Water Polo
- Pool Games
- Dart

#### Night Activities

- Professional dance shows
- Musical Shows
- Professional Evening Shows
- **\*** Competitions

#### After Show Activities

- ❖ Live Music (on some days of the week)
- ❖ Disco Concept Days (Pier Party; one day per week)

# KIDS CLUB (GUEN CLUB)

**Kids Club (Guen Club)** For children between the age of 4 and 12. Children under the age of 4 should be accompanied by parents. Working hours from 10:00 till 12:00 and from 14:30 till 17:00.

#### **Daily Activities**

- \* Face Painting
- \* Table Games
- Cartoon Film
- ❖ Handwork Hobby work
- ❖ *T-shirt Painting (extra charge)*
- Sand Painting (extra charge)
- **❖** Bowling
- ❖ Mini Basketball

#### **Evening Activities**

❖ Mini Disco

#### Concept Days

- ❖ Once in 2 Weeks on Thursday Indian Day.
- ❖ Once in 2 Weeks on Thursday Pirates Day.
- ❖ Once in 2 Weeks on Friday Cookies Day.
- ❖ Once in 2 Weeks on Friday Pizza Day.

### **SPA & WELLNESS**

Our tranquil Spa and Wellness centre is here for your use to relax and refresh your body and mind. There is a wide variety of indulgent treatments available from Turkish bath to Thai massages. Indonesian Bali masseuses gently press the energy points of the body to bring balance. The massuers use natural oils to help your skin to relax and feel revitalised, when you leave you will feel calmer than ever.

#### SPA and Wellness Services;

#### Free of charge:

- Turkish Bath
- Sauna
- Steam Bath
- ❖ Relax room
  - \* Children under the age of 16 are not allowed to use without parents

#### With fee:

- ❖ Capsule Treatment
- Massage
- Skin Care
- ❖ Body Treatment
- ❖ Doctor & Nurse (09:00 -24:00)(24 hours available in emergency cases)

# **MEETING ROOMS**

#### **Technical Materials**

- Barcovision
- \* Barcovision curtain
- ❖ Barcovision voice system
- **❖** Wired microphone
- ❖ Wireless microphone
- Stand microphone
- Overhead projector
- Head set
- Flipchart
- ❖ Board Pen
- File & pen

For further information please contact Sales & Marketing Department.

#### Lounge size and capacity details.

	Width	Length	M²	Height	Banquet Style	Classroom Style	Theatre Style	U Style	I Style
Gravillea	41 m.	33 m.	1300 m2	4,20 m.	1000	400	1000	100	70
Lespedeza	17 m.	14 m.	215 m2	3,90 m.	*	100	140	90	40
Erica	14,5 m.	10 m.	140 m2	3,90 m.	*	80	120	50	40
Albizia	14 m.	8 m.	110 m2	3,90 m.	*	60	90	40	30

# <u>ULTRA ALL INCLUSIVE CONCEPT SERVICES</u> <u>(FREE OF CHARGE)</u>

#### Food & Beverages

- Buffet Meal; Breakfast, Late Breakfast, Lunch and Dinner
- Midnight Snack Buffet
- Diet Buffet
- Children buffet (Main Restaurant)
- Theme buffets (Main Restaurant) (Several days in the week)
- ❖ Snack-Beach Restaurant serves between certain hours of the day
- Local and some imported alcoholic and non-alcoholic beverages (During the bar operation hours)
- Local, some imported alcoholic, non-alcoholic beverages during the lunch and dinner
- Patisserie between certain hours during the day
- Scooped Ice cream service at lunch and dinner
- ❖ Turkish tent where ayran and traditional Turkish pastries and tea are served
- ❖ Food Corners (serve at certain hours during the day) Pizza, Dessert (waffle), Doner Kebap, Coffee& Cake, Toasted bread, Ice Cream, Baked Potatoes, Sandwich and Fruits

#### Rooms

- Electronic safe
- Daily housekeeping services
- Towels are changed every day
- ❖ Satellite TV
- Linen change at least 3 times per week
- Daily refreshed minibar (Soft drinks, water and beer)
- Kettle (tea/coffee setup) (Daily refilled)
- Slippers

#### Sport & Entertainment

- Tennis Courts daytime use (reservation is required)
- Tennis Equipments
- \* Table Tennis
- ❖ Beach Volleyball
- ❖ Fitness Center\*
- ❖ Steam Bath\*
- ❖ Turkish Hamam\*
- ❖ Sauna\*
- Dart
- ❖ Aerobic
- **❖** Aquapark
- Lunapark
- **❖** Water GYM
  - \* Children under the age of 16 are not allowed to use without parents

#### Entertainment

- **❖** *Daily animation activities*
- Night animation shows
- ❖ Live music (on certain days of the week)

#### Children Activities

- ❖ Mini Club(Guen Club) (4-12 age)
- Mini Disco
- Children play ground
- ❖ Water Slides & Lunapark

#### **Others**

- Wireless internet normal speed in the Lobby area, public areas and in the rooms (with the guest's own device)
- ❖ Deck chairs and sun umbrellas
- ❖ Beach and pool towels (with deposit, second towel change on the same day with fee)

# <u>ULTRA ALL INCLUSIVE CONCEPT</u> <u>(WITH FEE)</u>

#### Food & Beverages

- ❖ All fresh squeezed fruit and vegetable juices
- Imported champagne
- \* Room Service
- ❖ All drinks demanded in bottles
- ❖ Luxury imported drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,)
- Local and imported custom wines
- ❖ 5 A la Carté restaurants (Italian, Seafood, Fareast, Mexican and Grill Restaurants) serve 6 days a week. Teppenyaki Menu in Fareast restaurant. Per person service fee, with reservation in advance.

#### Sport & Entertainment

- ❖ Tennis Court with floodlighting (with reservation)
- Tennis Courses
- ❖ All Water Sports

#### Other Activities and Services

- ❖ Babysitting (with reservation in advance)
- Hairdresser
- Shopping Area
- Massages and Peeling
- ❖ Beauty Center and Services
- ❖ Doctor and Nurse (medical service)
- ❖ Dry Cleaning and Laundry
- ❖ Business Center (print-out, fax, photocopying)
- Photo Services
- \* Rent a Car
- ❖ Game Room (Bowling, Billiards and Computer games)
- Telephone, Fax
- ❖ Birthday Cakes and Flowers
- Bathrobe
- Buggy Renting
- Pillow Menu
- Private Pavillions

# **ULTRA ALL INCLUSIVE CONCEPT**

### **Foods**

Breakfast	07:00-10:00	Palace Restaurant	Floor -1
Late Breakfast	10:00 - 11:00	Palace Bistro	Lobby Floor
Lunch	<i>13:00 – 14:30</i>	Palace Restaurant	Floor -1
Dinner	18:30 - 21:00	Palace Restaurant	Floor -1
Midnight Snack	00:00-07:00	Palace Bistro	Lobby floor
Turquoise Snack*	12:30 – 15:00	Snack Restaurant	Beach
Patisserie	16:00-23:30	Palace Bistro	Lobby Floor

### Food Corners

Turkish Tent*	12:00-16:00	Snack	Beach
Doner Kebap*	12:00-14:00	Snack	Amphi area
Pizza*	12:00-14:00	Snack	Amphi area
Baked Potatoes*	14:00 - 16:00	Snack	Amphi area
Coffee&Cake*	16:00 - 17:00	Snack	Amphi area
Ice Cream*	<i>13:00 – 15:00</i>	Snack	Amphi area
Toasted Bread *	11:00 – 13:00	Snack	Amphi area
Dessert (Waffle)*	14:00 – 16:00	Snack	Amphi area
Sandwich*	12:00-14:00	Snack	Amphi area
Fruit*	12:00-14:00	Snack	Amphi area

# A la Carte Restaurants (with Service Fee)

Lal Restaurant	18:30 - 21:30	Grill Restaurant	Lobby Floor
Vapiano Restaurant	18:30 - 21:30	Italian Restaurant	Lobby Floor
Deep Blue*	18:30 - 21:30	Seafood Restaurant	Beach
Hashi Restaurant	18:30 - 21:30	Fareast Restaurant	Lobby Floor
El Torito Restaurant	18:30 - 21:30	Mexican Restaurant	Lobby Floor

# Beverages

Amphi Bar*	10:00-21:30	Amphi area
Terrace Bar*	17:00-00:00	Lobby Floor
Pier Bar*	09:30-18:00	Beach
Turquoise Snack Bar*	10:00-16:30	Beach (Beverage service)
Pera Lobby Bar	24 hours	Lobby Floor
Piano Lobby Bar	17:00-00:00	Lobby Floor
Pool Bar*	10:00-00:00	Pool area
Bowling Bar	16:30-23:30	Floor -1
Oxygen Disco	23:45-02:30	Floor -1

<sup>\*</sup> Dependent on weather conditions.

# **LUNAPARK & AQUAPARK CONCEPT**

#### AQUAPARK (10:00 - 12:00 / 14:00 - 17:00)

*For Adults ( Children under the age of 7 need written permission from their parents)* 

#### Total 5 slides

**	1. Slide (Body Slide I)	Length 73,91m.	
**	2. Slide (Rafting Slide)	Length 97.02m.	Height 9,60m
**	3. Slide(Body Slide II)	Length 79,67m.	Height 9,80m
**	4. Slide (Multislide)	Length 40,70m.	Height 9,60m
**	5. Slide(Rafting Slide)	Length 40,21m,	Height 9,60m

#### For Children (Children under the age of 15 can use)

#### Total 3 slides

*	1. Slide(Compact Slide)	Length 10,72m.	Height 3,30m.
*	2. Slide (Wide Slide)	Length 10,60m.	Height 3,30m.
*	3. Slide	Length 23,67m.	Height 3,30m.

#### LUNAPARK (15:00 - 17:00 / 19:00 - 21:00)

*For Adults ( Children under the age of 7 need written permission from their parents)* 

*	Discovery	Maximum Capacity:	8 <i>pax</i>
*	Ferris Wheel	Maximum Capacity:	8 <i>pax</i>
***	Gondol	Maximum Canacity: 16 no	ar -

#### For Children

*	Dodgem	Maximum Capacity	8 pax
*	Plane	Maximum Capacity	6 pax
*	Swing	Maximum Capacity	12 pax
<b>*</b>	Tramboline**	Maximum Capacity	4 pax

<sup>\*\*</sup> Children under the age of 3 are not allowed to use the Tramboline. Max weight 60 kg per person. \*Aquapark and Lunapark are open dependent on weather conditions.

### CONCEPT POLICY AND PROCEDURES

- 1. All beverages will be served in glasses, there is no bottle beverage service.
- 2. All beverages will be served to the table by the service staff (except breakfast).
- 3. Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests well being.
- 4. Imported luxury drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some imported drinks are not inclusive.
- 5. There are kettle, coffee/ tea facilities in all rooms.
- 6. There are soft drinks and beer in the Mini bar which are daily refreshed.
- 7. A la carte restaurants are available only with reservation in advance and with service charge.
- 8. A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.
- 9. Room service is extra charge.
- 10. All fresh fruit and vegetable squeezed juices are extra charge.
- 11. There is no alcoholic beverages service for those under the age of 18.
- 12. Pets are not allowed.
- 13. According to the dress code of our hotel, guests who wear clothes such as shorts, swimsuit, slippers cannot be let into the restaurants.
- 14. Animation activities (place and times), food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.
- 15. Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.
- 16. Travel agencies need a confirmation from the hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.
- 17. It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room it will be charged to the guest.
- 18. All import drinks served are permitted by Customs Directorate.
- 19. According to the Turkish Law smoking is prohibited Indoor areas.
- 20. There are wristbands provided by reception, for guest safety and also to be able to use the hotel facilites.

### **AWARDS**

2018

HolidayCheck Award 2018

Tripadvisor Certificate of Excellence

2017

Ben Swiss Club

Recommended on HolidayCheck

Odeon Starway World Best Hotels Awards

Booking.com Guest Review Awards

2016

Schauinsland Top Hotel Partner

Blue Flag - The İnternational Award for beaches

Clean Pool Certificate

Thomas Cook Sunny Heart Nominee

2015

Green Star- Certificate of Environmentally friendly Accomodation Establishment

ISO 22000:2005 Food Safety Management Systems

Thomas Cook Proven Quality Award

Tripadvisor Certificate of Excellence

Zoover Award

Recommended on HolidayCheck

Clean Pool Certificate

Blue Flag - The İnternational Award for beaches

Schauinsland Top Hotel Partner

2014

Green Star- Certificate of Environmentally friendly Accomodation Establishment

Highly recommended by Zoover Holiday Reviews

Tripadvisor Certificate of Excellence

Ben Swiss Club

Blue Flag - The İnternational Award for beaches

Odeon Starway World Best Hotels Awards

Booking.com Award of Excellence

Tophotels Quality Award for Hospitality Excellence

Recommended on HolidayCheck

*2013* 

Ben Swiss Club

Highly Recommended by Zoover Holiday Reviews

Coral Travel Top 100 World Best Hotels

Tripadvisor Certificate of Excellence

Blue Flag - The International Award for beaches

2012

Blue Flag - The İnternational Award for beaches

Tripadvisor Certificate of Excellence

Thomas Cook Awards

Highly Recommended by Zoover Holiday Reviews

2011

*Tez Tour Worldberry* 

Booking.com Award of Excellence