

ROYAL WINGS HOTEL Lara / ANTALYA

'Ultra All Inclusive'

Fact sheet

2019

Summer

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INTRODUCTION

Royal Wings Hotel, the elite hotel of the Stone Group opened in April 2005 on an area of 72,000 m². and fully renovated 2018-2019 Winter, at a distance of 17 km to International Antalya Airport and 15 km to Antalya City Centre.

Royal Wings Hotel offers home comfort to all guests in a quiet atmosphere near the golden sandy beach of the Mediterranean Sea. It boasts beautiful gardens with natural beauty of trees and plants with a 4672 m² pool area including children's pools. Its unique landscaped garden with palm and date trees creates a pathway directly to the beach. The cleverly designed pool area flows around the garden creating a private and relaxed atmosphere with a view of the Royal Wings building.

There are various outdoor food and beverage facilities for the guests' comfort. A mini club, an indoor computer game area, an Aqua park and an amusement park are available on the site for families with children to have an enjoyable holiday.

The wellness & spa centre is available to help our guests in relaxing their bodies and mind, to leave their negative energy behind and to be refreshing with the therapies available in a quiet and relaxing environment.



LOCATION

Name Royal Wings Hotel

Opening Date 2005, full renovation 2018-2019 Winter

Category 5 Stars Hotel

Capacity 457 Rooms

Address Lara Tourism Center

Antalya / Turkey

Distance to Airport 15 km

Distance to Antalya 17 km

Telephone +90 242 352 25 00

Fax +90 242 352 25 18

Web Site www.stonegroup.com.tr

İnfo info@royalwingshotel.com

Sales sales@stonegroup.com.tr

Reservation reservation@stonegroup.com.tr

Season 12 Months

Location Located on an area 72.000 m² in Lara Tourism Center

Board Type Ultra All Inclusive

Late c-out Late check-out possible for an additional fee (dependent on hotel

availability)

Credit Cards Visa, Mastercard

Lift number 6 lifts for guests use

Floor 10 floors

Pets Pets are not allowed.

ROOM DESCRIPTION

Total 457 rooms:

386	Superior	Standard	Rooms
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- 4 Superior Standard Disabled Rooms
- 26 Junior Suite
- 39 Duplex Family Rooms
- 2 King Suites

All rooms are equipped with balcony, laminate floor, small carpet,, electronic key entrance, sofa or armchair, satellite TV, mini bar, kettle, coffee / tea facilities, direct dial phone, bath toiletries, slippers, hair dryer, WC, Bathroom with shower, phone in bathroom, central air conditioner (in operation depend on the weather condition) and electronic safe box. All rooms are cleaned on daily basis, room towels are changed every day and bed sheets are changed every three days. Baby cot is available upon request. All rooms are non-smoking.

Superior Standard Rooms 36 m² rooms are decorated in modern style in options of sea, seaside or land view

with minimum capacity of 2 and maximum capacity 3+1people.

Disabled RoomsThere are 4 Disabled rooms 27 m² with land view. Each room has

minimum capacity of 1 person and maximum capacity of 2 people.

Junior Suite Room size is 70 m² with one bedroom and one living room. There are

toilet and shower in each room and there is a Jacuzzi in bedroom. Each suite has minimum capacity of 2 and maximum capacity 4 people. All these

junior suits are benefitted from beautiful and eye-catching sea view.

Duplex Family Rooms Room size is 48 m² in two floors. There is an on-suite bedroom upstairs with a

French bed, a shower and WC and the other bedroom (downstairs) equipped with a twin bed, a bathroom with shower and WC. Ergonomic and special decoration of these duplex family rooms offers home rest for children. Each duplex family room has minimum capacity of 2+2 and maximum capacity of 4

people. These rooms are available with sea and land view.

King SuitesRoom size is 80 m² with 2 bedrooms and one living room. The bigger

bedroom equipped with a French bed, a bathroom with shower, a toilet and a Jacuzzi. The other bedroom is equipped with a twin bed, a bathroom with shower and a toilet. Each king suite has minimum capacity of 2+2

and maximum capacity of 4 people.

Honeymoon Concept - On arrival day we welcome guests with a fruit basket, bottle of champagne and dessert plate. On the next morning after arrival we serve continental breakfast to the guets room.

Birthday and Wedding Anniversary Concept - For guests who celebrate birthday or wedding anniversary in the hotel we serve a fruit basket and a bottle of wine to their room.

FOOD SERVICES

Royal Main Restaurant Breakfast 07:00-10:00

Lunch 13:00-14:30 Dinner 18:30-21:00

Meals are served as open buffet during the above mentioned time, children buffet and diet corner are also available

during lunch and dinner.

Shore Snack Restaurant Do not hesitate to stop by at the "Shore" with a view of the

fabulous Mediterranean Sea during 12:30pm -15:00 for an

unforgettable lunch experience.

Royal Bistro Restaurant Late Breakfast is served every day between 10:00 am and

11:00am and midnight snack is between 24:00 and 07:00am.

Food Corners Stop by at any of the 8 food corners when need a bite! Ice-

cream, Coffee and Cake, Fruit, Döner kebab, Baked Potatoes, Pizza, Waffle and Sandwich corners are open several hours during the day. There are 4 food corners at the Aquapark (Waffle, icecream, chicken fingers and Hot-Dog)

Turkish Tent Traditional pastries (gözleme and pide) and Turkish Pastry

are being served between 12:00 and 16:15.

Il Patisserie A Wide range of cakes and desserts are available at this

special venue on the Lobby floor between 16:00-24:00.

A LA CARTE RESTAURANTS

"Gondol" Italian Restaurant Special Italian delicacies are being served at "Gondol" A La

Carte Restaurant between 18:30-22:00 (Closed on

Wednesdays)

"Bamboo Garden" Far East Restaurant Spirit of the far-east cuisine can be found in "Bamboo

Garden" A La Carte Restaurant between 18:30-22:00

(closed on Mondays).

"Sahan" Turkish Restaurant Get spoiled in "Sahan" with the unique local tastes,

serves between 18:30-22:00 (Closed on Fridays).

"Deep Sea" Fish Restaurant Freshest and finest Mediterranean fish specialties are being

served at "Deep Sea" A La Carte Restaurant between

18:30-22:00 (Closed on Sundays).

Steak House Restaurant Our Steak House restaurant offers rich cuisine and delicious

options to meat lovers with a warm atmosphere between 18:30 and

22:00.

"Olive" Mediterranean Restaurant The tastes of Mediterranean Cuisine between 18.30 and 22:00.

^{*} A'la carte restaurants are extra charge (per person service fee)

^{*} According to the dress code being applied in our hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.

^{*} A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

BEVERAGE SERVICES

Sky Lobby Bar Sit, relax, enjoy and share the moments of an

unforgettable vacation with loved ones and friends

between 17:00 and 24:00.

Piano Lobby Bar Accompanied by the velvet sounds of the piano,

unforgettable moments at the Piano Lobby bar between

08:00 and 24:00

Pool Bar Savour the finest cocktails and much more between 10:00

and 24:00. You can enjoy live music and special show

programmes in the evenings.

Beach Bar Feel the breeze from the Mediterranean Sea while sipping

your drink. Open between 10.00 and 17.00.

Aqua Bar Located at the aqua park area, Aqua bar operates

between 10:00 and 16:30.

Shore Snack Bar Enjoy tasty snacks at Shore Snack bar between

12:30 and 16:00 choose a drink from the beverage menu.

Amphi Bar Thirsty? Amphi bar is very close to the amphitheatre for

you between 10:00 and 21:30.

Giddy Disco Bar

A disco which let you to experience much more than just a

Rhythm, starts at 23:45 until 02:00am

Bowling Bar In the mood of some sport and fun? Varieties of

refreshments, video games, table tennis and much more

are available between 16:30 and 24:00.

Gossip Bar Cosy Gossip bar is open between 24:00 and 07:00 for

guests who want to stay up during the night

SWIMMING POOLS

Specifically designed for our guests who are looking for an alternative sun and sea holiday.

OUTDOOR SWIMMING POOLS

We offer the largest pool of the Lara Region to you to enjoy during hot summer days. Pools are well maintained and cleaned on daily basis to stay in high standard of hygienic condition.

❖ Main Pool 3197 m² area, 140 cm depth

❖ Big Slides Pool 185 m² area, 120 cm depth

❖ Slides Pool 92 m² area, 120 cm depth

❖ Relax Pool 266 m² area, 140 cm depth

CHILDREN'S POOLS

Children's Pools are located near the Mini Club and the children slides are at the aqua park.

❖ Children slides
 ❖ Children's Pool
 92 m² area, 120 cm depth
 40 m² area, 35 cm depth

INDOOR POOL

Heated indoor pool has an area of $172m^2$ and depth of 1.40m. Children's Pool in size of $35 m^2$ and depth of 35 cm is located next to the indoor pool. Indoor pool is only available in winter season. There are also 2 Jacuzzi next to the indoor pool with surface area of $15 m^2$.

Our indoor pool is open between 01.11. – 31.03.

ENTERTAINMENT PROGRAMME

You can enjoy the evening shows performed by the professional and international animation team with unforgettable memories. We have different shows every day for our guests from different countries at the Amphitheatre which has 1000 guests capacity.

Daily Activities

- **❖** Morning Gym
- **❖** BBP Gym
- Dance Courses
- **❖** Brain teaser
- Step Aerobics
- **Stretching**
- * Table Tennis
- **❖** Boccia
- ❖ Beach Volleyball
- **❖** Basketball
- ❖ Mini Football
- ❖ Water Gym (in the pool)
- **❖** Water Polo
- ❖ Pool Games
- Darting
- ❖ Archery (amateur)
- ❖ Air Rifle shooting

Night Activities

- ❖ Professional dance shows
- Musical shows
- Professional evening shows
- ***** Competitions

After Show Activities

- ❖ Live music (certain days in a week)
- Disco concept days (one day per week)
- Concept Parties (one day per week)

KIDS CLUB

Kids Club

For children between the age of 4 and 12. Children under the age of 4 should be accompanied by parents. Working hours from 10:00 till 12:00 and from 14:30 till 17:00.

Daily Activities

- Face Painting
- Table Games
- Cartoons
- ❖ Handwork Hobby works
- T-shirt Painting (extra charge)
- ❖ Mini Basketball

Evening Activities

❖ Mini Disco

SPA & WELLNESS CENTER

Our tranquil Spa and Wellness center is here to enable you to relax and refresh your body and mind. There is a wide variety of indulgent treatments available from Turkish bath to Thai massages. Indonesian Bali masseuses gently press the bodies energy points to balance your energy. The massuers use a natural oil to help your skin to relax and feel revitalised, when you leave you will feel yourself relaxed and calm.

SPA and Wellness Services;

Free of charge:

- * Turkish Bath
- Sauna
- ❖ Steam Bath
- ❖ Jaccuzi (only in winter season)
- * Relax room

With fee:

- Capsule Treatment
- Massage
- Skin Care
- ❖ Body Treatment
- ❖ Doctor & Nurse (24 hours available)
- Children under the age of 12 are not allowed to use Turkish Bath, Steam Bath and Sauna.

MEETING ROOMS

Technical Materials

- Projector
- Projector Screen
- Projector sound system
- ❖ Wired Microphone
- ❖ Wireless Microphone
- ❖ Lectern Microphone
- Head set
- Flipchart
- ❖ Board pen
- File and pen

For further information please contact Sales & Marketing Department.

Lounge size and capacity details

	Width	Length	M ²	height	Banquette Style	Class Style	Theatre Style	U Style	I Style
Triangulum	35 m	40 m.	1384 m2	2.90-4 m	750	220	300	50	40
Andromeda	11 m.	5.70 m.	80 m2	3.50 m	*	42	70	45	30
Perseus	7 m	6 m.	42 m2	3.50 m	*	18	24	16	15

<u>ULTRA ALL INCLUSIVE CONCEPT</u> (FREE OF CHARGE SERVICES)

Food & Beverages

- Open buffet; Breakfast, Late Breakfast, Lunch and Dinner
- Night Buffet (Royal Bistro)
- Diet Buffet (Main Restaurant)
- Children Buffet (Main Restaurant)
- * Theme Buffet (Several days per week)
- Snack Restaurant; available few hours during the day
- Local and imported alcoholic and non-alcoholic beverages (During the bar operation hours)
- Local and imported alcoholic and non-alcoholic beverages during lunch and dinner
- Non-alcoholic beverages during breakfast
- Patisserie; available few hours during the day
- Ice cream service during lunch and dinner
- Turkish tent; traditional Turkish pastries and Ayran (Turkish dairy based drink)
- Food Corners (Pizza, Döner Kebab, Baked Potatoes, Coffee & Cake, Fruit, Waffle, Sandwich and Ice cream) available certain hours during the day.
- * Aquapark Food corners open certain hours during the day (Hot-Dog, chicken fingers, ice cream and waffle)

Rooms

- Electronic safe
- Daily housekeeping services
- * Towels are changed every day
- Linen change at least 3 times per week
- ❖ Satellite TV
- Minibar (daily refilled with soft drinks, water and beer)
- Tea and coffee set-up with kettle (daily refilled).
- **Slippers**

Sport & Entertainment

- Tennis court daytime use (2 tennis courts, quartz sand and artificial turf floor, reservation is required)
- Tennis equipment (rackets and balls)
- ***** *Table tennis*
- ❖ Beach volley
- Fitness center
- Sauna
- Steam bath
- * Turkish hamam
- ❖ Jacuzzi (in winter season)
- Dart
- **❖** Aerobic
- **❖** Aquapark
- ***** Lunapark
- Water gymnastics

Entertainment

- Daily animation activities
- Night animation shows
- Live music (on certain days of the week)

Children Activities

- ❖ Mini Club (4-12 age)
- Mini Disco
- Children play ground
- ❖ Aquapark & Lunapark, Kids Splash Park

Others

- ❖ Deck chairs and sun umbrellas
- ❖ Wireless internet in the public areas, Lobby area and in the rooms (with the guest's own device)
- ❖ Beach and pool towels (towel change on the same day with fee)

<u>ULTRA ALL INCLUSIVE CONCEPT</u> (SERVICES WITH FEE)

Food & Beverages

- ❖ All fresh squeezed fruit and vegetable juices
- ❖ Import champagne
- * Room service
- ❖ All drinks demanded in bottles
- Special produced local and import wine
- ❖ Luxury import drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.)
- ❖ A la Carte Restaurants

Sport & Entertainment

- * Tennis Court with floodlighting (2 tennis courts, 1 quartz sand and artificial turf floor, 1 hard floor reservation is required)
- * Tennis Courses
- **❖** All water sports

Other Service and activities

- ❖ Babysitting (with reservation in advance)
- Hairdresser
- ❖ Shopping Area (Boutique, Souvenir, Silver, Shop, Jewellery, Leather & Bag)
- Massages and peeling
- **&** Beauty center and body care units
- ❖ Doctor and nurse
- ❖ *Dry cleaning and laundry*
- * Business Center (print-out, fax, photocopying)
- Photo shop
- * Billiards, bowling and Game room
- * Telephone, Fax
- * Birthday cakes and flower orders
- **❖** Bathrobe
- ❖ Pillow Menu
- Pavillion services

ULTRA ALL INCLUSIVE CONCEPT

Food

*	Breakfast	07:00 - 10:00	Royal Restaurant	Ground Floor
*	Late Breakfast	10:00 - 11:00	Royal Bistro	Lobby Floor
*	Lunch	<i>13:00 – 14:30</i>	Royal Restaurant	Ground Floor
*	Children Buffet	<i>18:00 – 19:00</i>	Royal Restaurant	Ground Floor
**	Dinner	<i>18:30 – 21:00</i>	Royal Restaurant	Ground Floor
*	Night Snack	<i>24:00 – 07:00</i>	Royal Bistro	Lobby Floor
*	Shore Snack Rest.	<i>12:30 – 15:00</i>	Snack Restaurant	Seaside
**	Il Patisserie	16:00-24:00	Il Patisserie	Lobby Floor

Food Units

*	Turkish Tent	12:00 – 16:15	Snack	Seaside
*	Doner Sandwich	<i>12:00 – 14:00</i>	Snack	Amphi Area
*	Pizza	<i>12:00 – 15:00</i>	Snack	Amphi Area
*	Baked Potatoes	<i>14:00 – 16:00</i>	Snack	Amphi Area
*	Coffee & Cake	<i>15:00 – 16:00</i>	Snack	Amphi Area
*	Ice Cream	<i>13:00 – 15:30</i>	Snack	Amphi Area
*	Fruit	<i>12:00 – 14:00</i>	Fruits	Amphi Area
*	Sandvich	<i>12:30 – 15:00</i>	Snack	Amphi Area
*	Waffle	<i>14:00 – 16:15</i>	Snack	Amphi Area
*	Waffle	<i>12:00 – 14:00</i>	Snack	Aquapark
*	Ice cream	<i>14:30 – 16:00</i>	Snack	Aquapark
*	Chicken finger	<i>14:30 – 16:00</i>	Snack	Aquapark
*	Hot Dog	<i>12:00 – 14:00</i>	Snack	Aquapark

A la Carte Restaurants (with service fee)

*	Sahan Restaurant	<i>18:30 – 22:00</i>	Turkish Restaurant	Lobby Floor
*	Gondol Restaurant	<i>18:30 – 22:00</i>	Italian Restaurant	Lobby Floor
*	Deep Sea Rest. *	<i>18:30 – 22:00</i>	Fish Restaurant	Seaside
*	Bamboo Garden	<i>18:30 – 22:00</i>	Fareast Restaurant	Pool Area
*	Olive Restaurant	<i>18:30 – 22:00</i>	Mediterranean Restau	rant Lobby Floor
*	Steak House Rest	<i>18:30 – 22:00</i>	Steak House Lob	by Floor

Beverages

**	Amphi Bar*	10:00-21:30	Amphi area
**	Aqua Bar*	<i>10:00 – 16:30</i>	Aqua park
**	Beach Bar*	<i>10:00 – 17:00</i>	Beach
*	Shore Snack Bar*	<i>12:30 – 16:00</i>	Seaside (Beverages)
**	Sky Lobby Bar	17:00-24:00	Lobby floor
**	Piano Lobby Bar	08:00-24:00	Lobby floor
**	Pool Bar*	10:00-24:00	Pool Area
**	Bowling Bar	<i>16:30 – 24:00</i>	Ground Floor
*	Giddy Disco	<i>23:45 – 02:00</i>	Ground Floor
*	Gossip Bar	<i>24:00 – 07:00</i>	Lobby Floor

^{*} Bars and restaurants serves depend on weather conditions.

LUNAPARK & AQUAPARK CONCEPT

* AQUA PARK: 10 Water Slides

(operates every day between 10.00 and 12.00 in the morning and 14.30 and 17.00 in the afternoon)

❖ Adults (Children over the age of 15 are allowed to use these slides and are not permitted to use the children slides)

Phantom Slides

Total of 4 Slides

•					
**	Slide 1	:	700x1000,	length 71,46m.	height 9,30m.
**	Slide 2	:	700x1000,	length 32,24m.	height 9,30m.
**	Slide 3	:	500x3000,	length 32,53m.	height 9,30m.
*	Slide 4	:	700x1200,	length 76,13m.	height 9,30m.

- * Family Slides
- * Total of 2 Slides

*

 ❖ Slide 1:
 800x1400,
 length 91,88m.
 height 9m.

 ❖ Slide2:
 800x1400,
 length 85,19m.
 height 9m.

 ❖ King Cobra
 length 61,00m
 height 15 m

For children (Children under the age of 15 can use)

Total 3 slides

♦ Children (Children under the age of 7 needs written permission from their parents − 15 and above are not permitted to use)

Total 3 of Slides

 ❖ Slide 1:
 825
 length 10,72m.
 height 3,30m.

 ❖ Slide 2:
 500x2000,
 length 10,60m.
 height 3,30m.

 ❖ Slide 3:
 500x2000,
 length 23,67m.
 height 3,30m.

❖ Kids Splash Park

LUNAPARK (Operation hours 14:30 - 17:00 / 19:00 - 21:00)

For adults (Children under the age of 7 need their parents written permission)

*	Discovery	Maximum Capacity:	8 <i>pax</i>
*	Ferris Wheel	Maximum Capacity:	24 pax
*	Gondol	Maximum Capacity:	14 pax

For children

*	Carousel	Maximum Capacity	12 pax
*	Plane	Maximum Capacity	6 pax
*	Swing	Maximum Capacity	20 pax
*	Tramboline**	Maximum Capacity	4 pax

^{*} Children under the age of 12 are not allowed to use King Cobra Slides.

^{**} Children under the age of 3 are not allowed to us for Tramboline. Max weight 60 kg per person.

^{***} Aquapark and Lunapark open dependent on weather conditions

CONCEPT POLICY AND PROCEDURES

- 1. All beverages will be served by glass, beverage demanded in the bottle is extra.
- 2. All beverages will be served to the table by the service person (except breakfast).
- 3. Service person has the right to refuse to serve alcohol in case of a guest being heavily under the alcohol influence in order to maintain guests well being.
- 4. Luxury import drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some import drinks are not inclusive.
- 5. Mini bar in the rooms with bottle of waters, mineral waters, fruit juices, Cola, Fanta and Beers, refreshed once in a day for free.
- 6. There is a kettle with coffee/tea set-up in the rooms.
- 7. A la carte restaurants are available only with reservation in advance and with service fee.
- 8. A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.
- 9. Room service is extra charge (24 hours).
- 10. Fresh fruit and vegetable squeezed juices are extra charge.
- 11. There is no alcoholic beverages service under the age of 18.
- 12. It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage of room materials will be charged from the guests.
- 13. Pets are not allowed.
- 14. According to the dress code being applied in our hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.
- 15. Complimentary and extra services may be altered during the season dependent on the supply of some import and local goods.
- 16. Animation activities (place and times), Food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.
- 17. Travel agency need a confirmation from hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information prtinted without approval.
- 18. All import drinks are served permitted by Customs Directorate.
- 19. According to the Turkish Law of "Prevention of the damages of tobacco products no.4207"19.07.2009, it is not permitted to smoke in the indoor areas of the hotel establishment (rooms, lobby, restaurants, etc.).
- 20. There are wristbands provided by reception for guest safety and also in order to use the hotel facilites.

AWARDS

2018

- Booking.com Guest Review Award
- Blue Flag

2017

- Booking.com Guest Review Award
- Blue Flag

2016

- Holiday Check
- Blue Flag
- Booking.com Guest Review Award

2015

- Thomas Cook Sunny Heart Nominee
- Holiday Check
- Thomas Cook Proven Quality Awards
- Blue Flag
- Tripadvisor Awards
- Recommended by Zoover Holiday Reviews
- ISO 22000:2005
- The Best Places For a Familyholiday in Turkey By Kids Vakantiegids & Zoover Vakantiebeoordelingen

2014

- Booking.com Award of Ecxellence
- Environmentally sensitive accommodation facility certificate
- ITS Red Star Awards
- Recommended by Zoover Holiday Reviews
- Holiday Check
- Blue Flag

2013

- Blue Flag
- Tripadvisor Awards

2012

- Holiday Check Top Hotel
- Thomas Cook Awards
- Blue Flag
- ITS Red Star Awards
- Recommended by Zoover Holiday Reviews

2011

- Thomas Cook Awards
- Tripadvisor Awards
- Blue Flag
- ITS Red Star Awards

2010

- Holiday Check
- Thomas Cook Awards
- Blue Flag

2009

- Thomas Cook Awards
- Blue Flag

2007

- Holiday Check
- Neckermann Primo
- Tez Worldberry

2006

- Neckermann Primo
- Thomas Cook Awards

2005

• Holiday Check