

Factsheet 2022



RIXOS HOTELS QUALITY POLICY

At Rixos Hotels our guests are at the heart of everything we do. By delivering high-quality products and services, meeting the highest standards of food safety and providing a safe environment for our staff, we seek to win loyal guests who come back time and again.

Rixos Hotels is committed to

- taking environmental factors into account in every aspect of our operations, implementing measures to enhance our sustainability, raising public awareness and protecting bio-diversity;

- operating according to set objectives while continuously improving, providing regular training for our employees, acting in accordance with national laws and international standards, ensuring consultation with and the participation of our employees and employee representatives in the area of occupational safety, reducing occupational safety risks and making a positive contribution to our society.

As Chairman, I fully support this quality policy that will enable Rixos Hotels to become a leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

Fettah Tamince Chairman of the Board

L O C A T I O N

Date of opening	2021
Category	5*
Total Area	255 000 m2
Mailing Address	Safaga Road, Hurghada, Red Sea Governorate - Egypt
Phone	+20 110 325 0000 +20 110 328 0000
E-Mail	magawish@rixos.com
Website	www.rixos.com
Beach Location	Private Beach
Number of Rooms	410
Elevators	No



DESTINATION

Distance from Hurghada Airport	7 km
Hurghada City Center:	12 km
Senzo Mall	10 km
Transport	Transfer (Paid)
Internet	Free WI FI in all area
Open Air Parking	Free



In accordance with the circulars published by the Ministry of Interior, Ministry of Tourism and Ministry of Health, our hotel reserved the right to make necessary changes to follow the procedures; within the framework of new practices and mandatory procedures of pandemic process.



WELCOMING & FAREWELL

Welcome and farewell service				Special check –in service and accompany to the room for all guests in each arrival				
Welcome drinks during check-in				Priority for table reservation in main restaurant for disabled Guests				
General Manager's welcome letter in all Rooms				Valet and parking services				
24 Hours Reception / Concierge Services			All conveniences for fully accessible Guest Facilities					
Room Type	Suite (53-73 m²)	Superior Suite (140 m²)	Executive Family Suite (170 m ²)	Lagoon Deluxe Suite (130 m²)	Lagoon Swim Up Suite (130 m²)	Pool Villa (105 - 129 m)	Executive Pool Villa (240 m²)	Royal Villa (944 m²)
Garden View	94							
Sea View	40		4					
Garden & Pool View	73					104	18	
Pool & Sea View	33	4		18	18			4
Total Room Number	240	4	4	18	18	104	18	4
Total Room Numbers: 410								